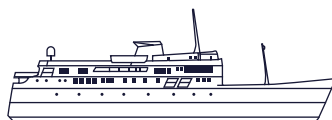
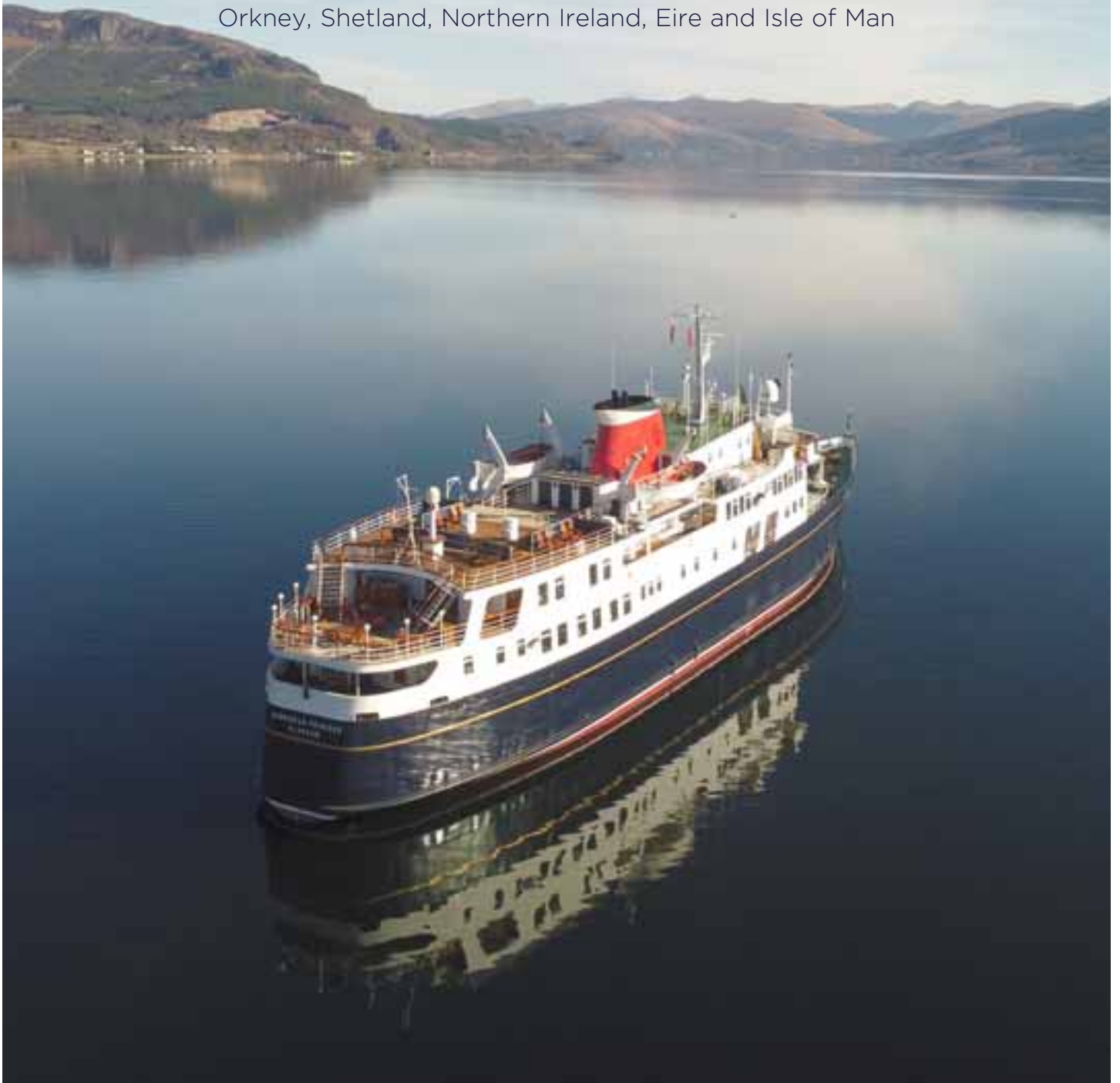




HEBRIDEAN PRINCESS

2024 CRUISE DIARY AND TARIFF

Highlands and Islands of Scotland
Orkney, Shetland, Northern Ireland, Eire and Isle of Man



hebridean.co.uk

2024 Cruise Diary and Tariff

Details of what is included in the fully inclusive prices can be found on pages 4-5 of the *Hebridean Princess* 2024 Cruise Directory.

Prices are per person in pounds sterling.

There is currently no Value Added Tax (VAT) on travel.

Should VAT become chargeable, prices will be amended accordingly.

Departure Date	Departure Day	Number of Nights	Cruise Name	Page	SINGLE CABINS			CABINS WITH DOUBLE/TWIN BEDS					CABINS WITH PRIVATE BALCONIES		SUITE	Departure Day	Departure Date
					Price Category	Price Category	Price Category	Price Category	Price Category	Price Category	Price Category			Price Category			
					Loch Scorsort	Sound of Islay Sound of Jura Sound of Mull Sound of Sleat	Isle of Canna Isle of Eigg Isle of Rum	Loch Crinan Loch Harport Loch Torridon	Ardvreck Castle Lews Castle Isle of Muck Isle of Raasay	Duart Castle Kinloch Castle Torosay Castle	Isle of Danna	Isle of Coll Isle of Colonsay Isle of Iona Isle of Staffa	Isle of Barra Isle of Benbecula	Isle of Berneray Isle of Bute	Isle of Arran		
1st March	Friday	4	Clyde Coast Sampler	24	£2,400	£3,270	£3,810	£1,780	£2,490	£2,750	£3,550	£3,550	£3,550	£4,080	£4,080	Friday	1st March
5th March	Tuesday	7	Jewels of the Clyde	26	£4,370	£5,960	£6,950	£3,240	£4,530	£5,020	£6,470	£6,470	£6,470	£7,440	£7,440	Tuesday	5th March
12th March	Tuesday	7	Diamond Anniversary Cruise	28	£4,870	£6,640	£7,750	£3,610	£5,050	£5,590	£7,210	£7,210	£7,210	£8,290	£8,290	Tuesday	12th March
19th March	Tuesday	7	Treasures of Argyll and Bute	30	£4,830	£6,580	£7,680	£3,580	£5,010	£5,540	£7,150	£7,150	£7,150	£8,230	£8,230	Tuesday	19th March
26th March	Tuesday	7	Easter Escape	32	£5,260	£7,170	£8,370	£3,900	£5,460	£6,040	£7,790	£7,790	£7,790	£8,960	£8,960	Tuesday	26th March
2nd April	Tuesday	7	Flavours of the Hebrides	34	£5,990	£8,170	£9,530	£4,440	£6,210	£6,880	£8,880	£8,880	£8,880	£10,210	£10,210	Tuesday	2nd April
9th April	Tuesday	7	Springtime Surprise	36	£6,060	£8,270	£9,640	£4,490	£6,290	£6,960	£8,980	£8,980	£8,980	£10,330	£10,330	Tuesday	9th April
16th April	Tuesday	7	Secrets of the Scenic North West	38	£6,150	£8,390	£9,790	£4,560	£6,380	£7,060	£9,110	£9,110	£9,110	£10,480	£10,480	Tuesday	16th April
23rd April	Tuesday	7	Footloose through the Western Seaboard	40	£7,020	£9,570	£11,170	£5,200	£7,280	£8,060	£10,400	£10,400	£10,400	£11,960	£11,960	Tuesday	23rd April
30th April	Tuesday	7	Scotlands Spring Colours	42	£7,040	£9,600	£11,200	£5,220	£7,310	£8,090	£10,430	£10,430	£10,430	£12,000	£12,000	Tuesday	30th April
7th May	Tuesday	7	St Kilda and the Outer Isles Wildlife	44	£8,380	£11,420	£13,320	£6,210	£8,690	£9,620	£12,410	£12,410	£12,410	£14,270	£14,270	Tuesday	7th May
14th May	Tuesday	7	Hidden Isles and Highland Gems	46	£7,940	£10,820	£12,620	£5,880	£8,230	£9,110	£11,750	£11,750	£11,750	£13,520	£13,520	Tuesday	14th May
21st May	Tuesday	7	Secrets of St Kilda and Sutherland	48	£8,670	£11,820	£13,780	£6,420	£8,990	£9,950	£12,840	£12,840	£12,840	£14,760	£14,760	Tuesday	21st May
28th May	Tuesday	9	Natural World of the Northern Isles	50	£9,800	£13,370	£15,600	£7,260	£10,170	£11,260	£14,520	£14,520	£14,520	£16,700	£16,700	Tuesday	28th May
6th June	Thursday	9	Prehistoric Scotland	52	£10,220	£13,940	£16,260	£7,570	£10,600	£11,740	£15,140	£15,140	£15,140	£17,410	£17,410	Thursday	6th June
15th June	Saturday	9	Footloose in Orkney & Shetland	54	£10,430	£14,220	£16,590	£7,730	£10,820	£11,970	£15,450	£15,450	£15,450	£17,770	£17,770	Saturday	15th June
24th June	Monday	8	Home from Orcadia	56	£8,720	£11,880	£13,860	£6,460	£9,040	£10,010	£12,910	£12,910	£12,910	£14,850	£14,850	Monday	24th June
2nd July	Tuesday	7	Summer Temptations	58	£8,650	£11,790	£13,760	£6,410	£8,970	£9,930	£12,810	£12,810	£12,810	£14,730	£14,730	Tuesday	2nd July
9th July	Tuesday	7	Outlook on St Kilda	60	£8,670	£11,820	£13,780	£6,420	£8,990	£9,950	£12,840	£12,840	£12,840	£14,760	£14,760	Tuesday	9th July
16th July	Tuesday	7	Wonders of the Western Isles	62	£8,470	£11,550	£13,470	£6,280	£8,780	£9,720	£12,550	£12,550	£12,550	£14,430	£14,430	Tuesday	16th July
23rd July	Tuesday	8	Voyage to the Emerald Isle	64	£9,000	£12,270	£14,320	£6,670	£9,340	£10,340	£13,330	£13,330	£13,330	£15,330	£15,330	Tuesday	23rd July
31st July	Wednesday	8	Emerald Isle Explorer	66	£9,150	£12,470	£14,550	£6,780	£9,490	£10,500	£13,550	£13,550	£13,550	£15,580	£15,580	Wednesday	31st July
8th August	Thursday	8	Footloose in the Emerald Isle	68	£9,150	£12,470	£14,550	£6,780	£9,490	£10,500	£13,550	£13,550	£13,550	£15,580	£15,580	Thursday	8th August
16th August	Friday	10	Treasures of the Celtic Coasts	70	£10,650	£14,530	£16,950	£7,890	£11,050	£12,230	£15,780	£15,780	£15,780	£18,150	£18,150	Friday	16th August
26th August	Monday	4	Hebridean Sampler	72	£4,640	£6,320	£7,380	£3,440	£4,810	£5,320	£6,870	£6,870	£6,870	£7,900	£7,900	Monday	26th August
30th August	Friday	4	Hebridean Tapestry	74	£4,640	£6,320	£7,380	£3,440	£4,810	£5,320	£6,870	£6,870	£6,870	£7,900	£7,900	Friday	30th August
3rd September	Tuesday	7	The Call of the Long Isle	76	£8,190	£11,170	£13,030	£6,070	£8,500	£9,410	£12,140	£12,140	£12,140	£13,960	£13,960	Tuesday	3rd September
10th September	Tuesday	7	Gaelic Links, Lochs and Isles	78	£7,860	£10,720	£12,510	£5,830	£8,150	£9,030	£11,650	£11,650	£11,650	£13,390	£13,390	Tuesday	10th September
17th September	Tuesday	7	Hebridean Heritage	80	£7,580	£10,330	£12,050	£5,620	£7,860	£8,700	£11,230	£11,230	£11,230	£12,910	£12,910	Tuesday	17th September
24th September	Tuesday	7	Footloose in the Hebrides	82	£7,650	£10,430	£12,170	£5,670	£7,930	£8,780	£11,330	£11,330	£11,330	£13,030	£13,030	Tuesday	24th September
1st October	Tuesday	7	Autumn Explorer	84	£7,490	£10,210	£11,910	£5,550	£7,770	£8,600	£11,090	£11,090	£11,090	£12,760	£12,760	Tuesday	1st October
8th October	Tuesday	7	Flavours of the Hebrides	86	£6,090	£8,300	£9,680	£4,510	£6,310	£6,990	£9,010	£9,010	£9,010	£10,370	£10,370	Tuesday	8th October
15th October	Tuesday	7	Autumn Surprise	88	£5,080	£6,930	£8,090	£3,770	£5,270	£5,840	£7,530	£7,530	£7,530	£8,660	£8,660	Tuesday	15th October
22nd October	Tuesday	7	From Oban to the Heart of Argyll	90	£4,500	£6,130	£7,150	£3,330	£4,660	£5,160	£6,660	£6,660	£6,660	£7,660	£7,660	Tuesday	22nd October
29th October	Tuesday	7	Gems of Argyll	92	£4,730	£6,440	£7,520	£3,500	£4,900	£5,430	£7,000	£7,000	£7,000	£8,050	£8,050	Tuesday	29th October
5th November	Tuesday	6	Lochs and Isles of the Lower Clyde	94	£3,900	£5,320	£6,200	£2,890	£4,040	£4,480	£5,780	£5,780	£5,780	£6,640	£6,640	Tuesday	5th November
11th November	Monday	4	Highlights of the Firth of Clyde	96	£2,400	£3,270	£3,810	£1,780	£2,490	£2,750	£3,550	£3,550	£3,550	£4,080	£4,080	Monday	11th November

Hebridean Island Cruises Ltd Conditions of Business

Booking Terms and Conditions

1 THE CONTRACT

1.1 The contract is between HEBRIDEAN ISLAND CRUISES LIMITED ('The Company', 'we', 'us') and each person booking with the Company (including the parents or guardian of any person under 18 years of age) ('the Passengers', 'you', 'your').

1.2 The Lead Passenger warrants as a fundamental term of the contract that he/she has read these terms and conditions and has the authority to and agrees to be bound by them. Furthermore that he/she is authorised by each Passenger named on the confirmation invoice (and, where such passenger is under 18, by his or her parents or guardian) to enter into a contract with the Company on their behalf. Unless otherwise indicated, the Lead Passenger warrants that the Passenger information given may be used by the Company or its partners for future marketing purposes.

1.3 No contract exists until the Company has received the full deposit (or, where appropriate, the full price) and a confirmation invoice has been issued. Please note that a contract will exist even if the Company is unable to confirm all holiday details (e.g. flights) at the time of booking. A confirmation invoice will be sent to the Lead Passenger.

1.4 All details on the confirmation invoice (and on any additional documents produced by the Company) will be deemed to have been accepted unless the Company receives notification to the contrary in writing from the Lead Passenger within 14 days of the date of dispatch (which will be deemed to be 2 days after the date of issue). If any errors are not immediately identified and reported, any cost of rectifying the same at a subsequent date must be met by the Passenger. Please note that Passengers not following these instructions will be fully liable for any costs that may subsequently be incurred in rectifying errors at a later date. In the case of flight tickets and e-tickets these must be checked by Passengers and the Company must be notified of any errors immediately.

1.5 It is expressly agreed that all Passengers and their luggage are carried subject to the Conditions of Carriage of the airlines and shipping company used, some of which limit or exclude liability. Copies of these conditions are available on request. Any compensation payable for non-performance or improper performance of land, sea and air carriage services shall be limited in accordance with the international conventions which govern such services.

1.6 If a passenger books a flight inclusive package under the Company's ATOL license then all monies the Passengers pay to a travel agent are held by them on behalf and for the benefit of the Trustees of the Air Travel Trust at all times. This is subject to the agent's obligation to pay it to the Company for so long as the Company does not fail. If the Company fails, any money held at that time by the agent, or subsequently accepted from the Passengers by him, is and continues to be held on behalf of and for the benefit of the Trustees of the Air Travel Trust without obligation to pay that money to the Company.

1.7 The Company reserves the right to cancel bookings and levy cancellation charges on the

scale in section 7 below if balance payments are not received in full at least 16 weeks before departure.

1.8. All employees, agents, contractors, sub-contractors, suppliers and insurers of the Company shall be bound by these Booking Terms and Conditions.

1.9 These Booking Terms and Conditions apply only to cruise packages booked directly with the Company or through a Travel Agent and where the Company is acting as principal.

1.10 The contract and all other proceedings arising out of or in connection with it shall be governed by English law and the jurisdiction of the English courts. If and in so far as a claim against the Company is governed by the Athens Convention it may be brought in any Court specified in Article 17 of the Convention.

2 THE BOOKING PROCESS

2.1 A deposit of 25% of the total fare due, or full payment for bookings taken within 17 weeks of departure, is due on booking. A higher deposit may be payable if any supplier(s) require additional payments for a service prior to the balance due date. Payment of a deposit means acceptance of these Booking Terms and Conditions. The Company takes no responsibility for foreign currency transaction processing fees levied by issuing banks.

2.2 If the deposit and/or balance are not paid on time, the Company reserves the right to cancel the contract and apply any cancellation charges set out in the cancellation section.

2.3 Passengers with physical or mental disabilities or other conditions which may require special treatment or assistance (including Passengers who may require the use of a wheelchair) must advise the Company at the point of enquiry. They may then be required to complete a questionnaire before the suitability of the holiday is assessed, see section on Medical, Impaired Mobility and Other Conduct.

2.4 The Company may (at its discretion) offer Passengers at the time of booking a guaranteed cabin booking (a "Guarantee Cabin"). Under such offers a Passenger is guaranteed to receive a cabin of a specified type although the precise location of the cabin is at the Company's discretion. The Company may (at its discretion) upgrade a Guarantee Cabin to a higher category cabin at no additional cost to the Passenger. The Company may allocate specific cabins under guarantee offers at any time up until the Passenger arrives on the vessel at the port of embarkation. Once Guarantee Cabins have been allocated, the Company is unable to accept Passenger change requests. If Passengers book two or more back-to-back cruises and one or more cruise includes Guarantee Cabins, it is possible that Passengers may be allocated different cabins on each cruise and may need to move between cabins on changeover day(s).

2.5 Where you have booked a Package and the Company is acting as a Package Organiser, it will accept responsibility for the Travel Arrangements making up your Package as an "organiser" under the Package and Linked Travel Arrangements Regulations 2018. It is the Company's duty where it is acting as the Package Travel Organiser to ensure that the Passengers have been provided with all the details set out on the following website:

<https://www.legislation.gov.uk/ukxi/2018/634/schedule/1/> made before the booking is made. If you have not been given sufficient information please let the Company know immediately.

2.6 More information on key rights under the Package Travel and Linked Arrangements Regulations 2018 can be found here <https://www.legislation.gov.uk/ukxi/2018/634/schedule/2/made>

3 PRICES AND SURCHARGES

3.1 The Company reserves the right to alter the published prices of any of the holidays. Passengers will be advised of the current price of the holiday that they wish to book before any contract is confirmed.

3.2 The price of the travel arrangements in this brochure was calculated using exchange rates current at the time of publishing. Changes in the price of the carriage of passengers resulting from changes to the cost of fuel or other power sources, the level of taxes or other fees imposed by third parties including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports or exchange rates mean that the price of travel arrangements may change after booking. The Company undertakes, however, that no changes to charges will be made within 30 days of departure.

3.3 The Company will absorb, and the Passenger will not be charged for, any increase equivalent to up to 2% of the total holiday cost (excluding any amendment charges). The Company may, at its discretion, charge the Passenger any increase above 2%. If the increase is more than 8% of the price of their travel arrangements, Passengers will have the option of accepting a change to another holiday if there is one or cancelling and receiving a full refund of all monies paid, except for any amendment charges. If the Company is able to offer another holiday of a higher price to the original holiday booked, then the Passenger will be asked to pay the difference. If the alternative holiday is a lower price, the Passenger will be refunded the difference. Should Passengers decide to cancel their holiday under these circumstances, they must do so within 14 days of the date of the invoice for the additional charge.

3.4 Should the total cost to the Company of a Passenger's holiday fall by more than 2% due to any of the changes mentioned above then the Company will pass on to Passengers any refund due. Passengers should note that travel arrangements are not always purchased in local currency and some changes in local currency costs may have no impact on the price of Passengers' travel due to contractual and other protection in place.

3.5 All outstanding balances on onboard accounts must be settled in full before the Passenger finishes the cruise. If any Passenger fails to settle their onboard account then the Company shall be entitled to take whatever steps may be necessary to recover the monies due and shall be entitled to pass on any costs incurred in doing so.

4 SHORE EXCURSIONS

4.1 Unless stated otherwise (see section 4.4) all excursions are part of the Passengers' package holiday. The Company will at all times endeavour to appoint reputable and competent operators to supply excursions.

4.2 Passengers should be aware that they may also be subject to terms and conditions imposed by local excursion operators as well as these terms and conditions.

4.3 In the event of an excursion being cancelled, the Company will take all reasonable steps to ensure that Passengers are offered a choice of an alternative excursion.

4.4 If you request an exceptional or bespoke excursion to be arranged during your holiday that is not part of your original booking, this will not be part of your package holiday. Any exceptional or bespoke excursions booked will be subject to a separate contract with the relevant supplier providing that particular excursion or services. In this case the supplier's terms and conditions will apply and they will be responsible for the provision of the excursion. We will let you know if this is the case.

5 INSURANCE

5.1 It is important that adequate insurance cover is activated by the passenger at the point of confirming your booking. This travel insurance does not form part of The Contract between the Passenger and The Company.

6 CHANGES BY PASSENGERS

6.1 The Company will do its utmost to ensure that amendments requested by Passengers are accommodated, but the Company makes no guarantee that these requests will be met. Any change request must be made in writing by the Lead Passenger and the Company reserves the right to pass on the costs we incur from our suppliers of making any such changes as well as our administration charge. Passengers must be aware that charges associated with amendments are likely to increase nearer to the date of departure.

6.2 Additional passengers or cruises may be added to a booking at any time subject to availability. In each case a deposit (or full payment, as relevant) per additional Passenger will be required by the Company and all other booking conditions must be met before the new contract exists.

6.3 For minor amendments to booking details received before the balance due date (e.g. passenger name changes) any costs we incur from our suppliers for making any changes as well as an administration charge of £50 per Passenger affected will be charged. If name changes are required to flight or rail details, the supplier charge may be significantly more than other changes and will be quoted on request. Passengers should also be aware that airlines may not allow transfer of Passenger names and in such cases a flight booking might need to be cancelled and rebooked, subject to availability, and at the Passenger's expense. Any non-refundable charges will be notified to you prior to booking.

6.4 Except for section 6.6, amendments after the balance due date cannot be made and you will need to cancel your booking and make a new booking for any amendments to be made.

6.5 You can transfer your booking to another person, who satisfies all the conditions that apply to this booking, by giving the Company notice in writing as soon as possible and no later than 7 days before departure. Both the Lead Passenger and the new Passenger are responsible for paying all costs we incur in making the transfer.

6.6 After an amendment is applied a new confirmation invoice will be issued at which point the contract will be deemed to be amended accordingly.

7 CANCELLATIONS BY PASSENGERS

7.1 A Passenger may cancel a booking at any time. Cancellation will take effect when the Company has received written notice of cancellation. Cancellation charges will apply as follows:

Period before departure within which the Company receives notice	Cancellation charge per passenger
After payment deposit	Loss of deposit + any of non refundable charges (if applicable)
112 to 60 days before departure	60% of invoiced charge
59 to 29 days before departure	90% of invoiced charge
28 days before departure up to	100% of invoiced charge the departure date

7.2 A Passenger will not have a right to exclusive occupancy of a cabin with two or more berths unless any applicable single occupancy premium has been paid. In the event of a Passenger becoming a single occupant of such a cabin due to a cancellation, he/she will become liable to pay any applicable single occupancy premium. Passengers are advised that certain reasons for cancellation are covered by their travel insurance.

7.3 You can cancel your booking without paying cancellation charges if the performance of your holiday, or the carriage of passengers to your destination is significantly affected by unavoidable and extraordinary circumstances, see section 9. In such circumstances, we will arrange for your booking to be terminated and for you to receive a full refund. The Company will observe advice provided by the UK Foreign & Commonwealth Office.

8 CHANGES BY THE COMPANY

8.1 It is a term of your booking that the Company is able to make changes to any aspect of your booking. If the change is insignificant, the Company will ensure that you are notified about it. Examples of insignificant changes include alteration of your embarkation or disembarkation times by less than 12 hours, change of accommodation to another of the same or higher standard, changes of visits.

8.2 If the majority of ports that the Company aims to visit during any one cruise have to be changed on Foreign Office advice before the cruise commences, the Company undertakes to offer Passengers an alternative cruise or refund of the cost of their cruise in full less any administration charges paid.

8.3 The Company and the Master of the ship are unable to guarantee that the ship will call at every advertised port or follow every part of the advertised route. They will at all times endeavour to maintain the advertised programme but reserve the right at their sole discretion to make any alternations they deem necessary.

8.4 The Company reserves the right at its sole and absolute discretion to use a substitute ship of similar standard to the original ship should it prove necessary to do so.

8.5 In addition to the rights of the Company, Aircraft and Ship's Captains always have the right at their absolute discretion to vary any planned routing without prior notice or consultation if they deem it necessary to do so in the interests of safety.

8.6 If for any reason details of a holiday have to be altered before departure the Company will notify the Lead Passenger as soon as possible.

8.7 The Company will not be held responsible for, nor have liability in respect of, delays caused by third parties during passage through sea areas controlled by vessel traffic schemes, canals, rivers or any other navigable waterways.

8.8 If the Company is constrained by circumstances beyond its control to alter significantly any of the main characteristics of the travel services that make up your package you will have the following rights: (1) accept the change; or (2) have a refund of all monies paid; or (3) accept an alternative holiday, where the Company offers one (any price difference if the alternative is of a lower value will be refunded, any price difference if the alternative is of a higher value will be payable by you). The Company will tell you the procedure for making your choice. Please read any notification of changes carefully and respond promptly as if you do not respond to the Company within the timescale given your booking may be cancelled.

8.9 If you choose to accept a refund the Company will pay compensation as detailed below except where the significant change is due to unavoidable and extraordinary circumstances (as per section 9.1)

The compensation the Company offers does not exclude you from claiming more if you are entitled to do so.

Period before departure in which we notify you	Amount you will receive from us
More than 70 days	NIL
30 - 70 days	£10 per person
15 - 29 days	£20 per person
14 days or less	£30 per person

9 CANCELLATION BY THE COMPANY

9.1 The Company reserves the right at its sole and absolute discretion at any time to cancel, postpone or alter without prior notice or consultation any cruise in whole or in part. The Company will not cancel less than 17 weeks before your departure date, except for unavoidable and extraordinary circumstances, or failure by you to pay the final balance, or because the minimum number required for the holiday to go ahead hasn't been reached in accordance with section 9.2. Unavoidable and extraordinary circumstances means a situation beyond the Company's control, the consequences of which could not have been avoided even if all reasonable measures had been taken.

Hebridean Island Cruises Ltd Conditions of Business – continued

9.2 If your holiday is cancelled in accordance with sections 9.1 above you can either have a refund of all monies paid (less any administration charges) or accept an alternative holiday of comparable standard from us if the Company offers one and the Company will refund any price difference if the alternative is of a lower value (which must be accepted in writing within 14 days of the offer being made). Any alternative holiday selected that is of a higher value than the original one, the difference will be payable by you.

9.3 If, for any reasons under clause 9.1, the Company cancels a cruise after the scheduled departure date, it will return all Passengers as soon as practicable to the UK and make a proportional refund for any unused services, less any administration charges paid and any nonrecoverable expenses incurred.

9.4 In the event a refund is paid to you, the Company will pay compensation as detailed in section 8.9 above except where the cancellation is due to unavoidable and extraordinary circumstances (see section 9.1). The compensation that the Company offers does not exclude you from claiming more if you are entitled to do so.

10 MEDICAL, IMPAIRED MOBILITY AND OTHER CONDUCT

10.1 Passengers with disabilities or impaired mobility are required to advise the Company of full details of the extent of their disabilities and/or impaired mobility before booking (including requirements relating to accommodation, seating, required services and/or the need to bring medical equipment) so that the Company may advise Passengers on the suitability of any particular holiday. If the Company does not deem the holiday suitable to the Passenger's needs the Company shall, where possible, offer an acceptable alternative. Acting reasonably, if the Company is unable to properly accommodate your needs, it will not confirm your booking and/or if you did not give us full details at the time of booking, the

Company will treat it as cancelled by you when the Company becomes aware of these details. We reserve the right to refuse embarkation in the event that we reasonably believe that an individual is not medically fit to travel or on the grounds of safety.

10.2 The Company reserves the right at any time to require any Passenger to produce medical evidence of fitness to travel including the submission of any required medical certificates.

10.3 Any Passenger boarding a ship at initial embarkation who has not filled in the required Public Health Questionnaire must inform the Company of any sickness and/or diarrhoea experienced less than 48 hours prior to embarkation. In the interest of Passenger's safety the Company reserves the right at its discretion, to refuse boarding. In such circumstances the Company shall not be liable to pay any compensation, nor shall Passengers have any further claim against the Company.

10.3 Passengers affected by a disability or medical condition must be self-sufficient or travel with a companion (at the Passenger's or companion's own cost) who can provide the necessary assistance at all times. At the point of embarkation, the Company reserves the right to refuse passage to any Passenger who had

failed to notify the Company at the time of booking of any disabilities or the need for assistance and at least 48 hours before arrival or who, in the opinion of the Company is unfit to travel or who may constitute a danger to themselves or others whilst on board. Under those circumstances where no notice has been given Passengers will receive no refund of the cost of any part of the unused cruise package.

10.4 The Company will endeavour to carry Passengers of limited mobility if it has been notified of such limitations at the time of booking (and has been informed of any deterioration in condition or new conditions between booking and travelling) and the Company has agreed that the holiday is suitable taking into account all of the Passenger's medical needs.

10.5 Whilst the Company makes every effort to accommodate all Passengers' needs, Passengers using wheelchairs may have restricted access in certain areas of the ship due to a lack of lifts and may be unable to go ashore in certain ports, particularly those that require the use of tenders. Specific information can be provided prior to booking.

10.6 The Company does not accept any responsibility for Passengers unable to travel, or who incur any other loss because they fail to comply with any health formalities. The Company takes no responsibility for Passengers denied embarkation and/or disembarkation on medical grounds. Cancellation of any part of the holiday that arises due to health requirements will be subject to cancellation charges as set out in section 7.

10.7 Any cost or expense reasonably incurred by the Company for or on behalf of the Passenger in respect of any form of medical, dental or similar treatment, hotel, transportation, repatriation or any other expense shall be repayable by the Passenger to the Company irrespective of whether the sum is covered by the Passenger's travel insurance arrangements.

10.8 Unless approved by the Company in writing prior to departure, Passengers may not bring on board any controlled substances.

10.9 Passengers may not bring on board any prohibited substances, any animals or any goods of a flammable or dangerous nature. Doing so will render the passenger strictly liable to the Company for any injury, loss, damage or expense suffered by the Company as a result. The Passenger will also be personally liable for any statutory penalties.

10.10 Passengers are always required to follow the instructions of employees and crew regarding the use of ship's equipment (including hand sanitisers) and general behaviour whilst on board and the Company will not be responsible for any consequential injury, illness, financial or other loss incurred by Passengers if they fail to comply with the instructions they are given.

10.11 The Master (or any employee or member of the crew authorised by the Master) will be entitled to search the cabin and/or personal luggage of any Passenger suspected of being in breach of these clauses. In addition, any employee or crew member will be entitled to enter a Passenger's cabin in order to carry out an inspection, or to undertake cleaning, maintenance or repair work.

10.12 The Company has the right to refuse or revoke passage to anyone who, in its judgment, is in a physical or mental condition unfit for travel, or who may require care beyond that which the vessel can provide and under such circumstances the Company will offer the Passenger no refund of any part of the cost of their unused cruise package.

10.13 If it appears that a Passenger's conduct, behaviour or health has or is likely to endanger the Passenger's own health or the health, safety or enjoyment of any other Passenger or crew or employee or makes the Company liable for any significant unforeseen costs including medical treatment or repatriation, the Company and/or the Master reserve the right to take appropriate action and make appropriate charges. Actions may include disembarkation, confinement to a particular cabin or confinement to a hospital or similar institution at any port. If, under the terms of this clause, the Passenger's cruise is terminated the Company will offer the Passenger no refund for any unused part of their cruise package nor will the Company be liable for the cost of repatriating the Passenger.

10.14 The Company may invite various affinity groups of people with shared interests who choose to travel together onto a cruise. The Company does not envisage that this will materially affect the normal day to day operation of the ship but Passengers must accept that there may be occasions when certain facilities are unavailable whilst these groups are on board.

10.15 Should any Passenger have the misfortune to suffer illness, injury or death during the period of the cruise arising out of an activity that does not form part of the arrangement made by the Company, the Company will, where appropriate, provide any assistance it can to the affected Passenger, such assistance being limited to a maximum cost incurred by the Company of £5,000 per cabin.

11 COMPLAINTS

Any Passenger who encounters a problem during a cruise must immediately report it to the Chief Purser or a senior member of the crew on the ship and ensure that the issue is recorded in the ship's log together with any action taken to resolve it. If the matter cannot be resolved during the cruise, and the Passenger wishes to pursue a complaint, the Passenger must write to the Company's Customer Services Department at Kintail House, Carleton New Road, Skipton, North Yorkshire, BD23 2DE, within 28 days of final disembarkation.

12 CONDITIONS OF CARRIAGE BY SEA

12.1 Travel on board the ship is subject to the shipping company's Conditions of Carriage some of which limit or exclude liability in accordance with international conventions. Copies of these conditions will be sent to Passengers with their travel documentation, but they can be provided in advance upon request. They are also available on board the ship.

12.2 If for any reason despite the above paragraph the Company would be otherwise liable in connection with carriage by sea the provisions of the Athens Convention relating to the carriage of Passengers and their luggage by sea 1974 ("the Athens Convention") and any modification thereof which may be in force at

the time, may be applicable to the contract. The Company draws each Passenger's attention to the fact that the Athens Convention in most cases limits the carrier's liability for death or personal injury or loss of or damage to luggage and makes special provision for valuables. The Athens Convention presumes that luggage has been delivered undamaged unless written notice is given to the carrier before or at the time of disembarkation or re-delivery or from the time when such re-delivery should have taken place. If and in so far as the Athens Convention is applicable to the contract, the Company shall be entitled to the benefit of all limitations, rights and immunities conferred by the Athens Convention. Any damages payable by the Company up to the Athens Convention Limits shall be reduced in proportion to any contributory negligence by the Passenger and by the maximum deductible specified in Article 8 (4) of the Athens Convention.

12.3 Where a cruise is performed on a ship not owned by the Company, Passengers agree that the Company shall at all times nevertheless be deemed a ship owner for the purposes of any relevant laws in force in any relevant jurisdiction and therefore be entitled to any limit to its liability.

13 THE COMPANY'S LIABILITY TO YOU

13.1 You must inform the Company without undue delay of any failure to perform, or improper performance of the travel services included in your package. If any of the travel services included in your package are not performed in accordance with the contract, or are improperly performed, by the Company or the travel service suppliers, and this has affected the enjoyment of your travel arrangements, you may be entitled to an appropriate price reduction or compensation or both. We will not be liable where any failure to perform or improper performance of the travel services is due to: you or another member of your party; or a third party unconnected with the provision of the travel services in the package and is unforeseeable or unavoidable; or unavoidable and extraordinary circumstances, which means a situation beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken.

13.2 The Company's liability, except in cases involving death, injury or illness, shall be limited to a maximum of three times the cost of your travel arrangements. The Company's liability will also be limited in accordance with and/or in an identical manner to

a) The contractual terms of the companies that provide the travel services that make up your package. These terms are incorporated into this booking; and

b) Any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, which limit the amount of and conditions under which compensation can be claimed for death, injury, delay to passengers and loss, damage and delay to luggage. The Company is to be regarded as having all benefit of any limitation of the extent of or the conditions under which compensation is to be paid under these or any conventions.

13.3 You can ask for copies of the travel service contractual terms, or the international conventions, from <https://www.legislation.gov.uk/uksi/2018/634>. Under EU law (Regulation 261/2004) you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details will be publicised at EU airports and available from airlines. However reimbursement in such cases will not automatically entitle you to a refund of your holiday cost from the Company. Your right to a refund and/or compensation from the Company is set out in these booking conditions. If any payments to you are due from the Company, any payment made to you by the airline, or any other service provider will be deducted.

13.4 If it is impossible to ensure your return as scheduled due to unavoidable and extraordinary circumstances, the Company will bear the cost of necessary accommodation, if possible of equivalent category, for a maximum of three nights. The limit doesn't apply to persons with reduced mobility and any person accompanying them, pregnant women and unaccompanied minors, or persons in need of specific medical assistance, provided that you notified the Company of these needs at least 48 hours before the start of your holiday.

13.5 This entire section 13 does not apply to any separate contracts that you may enter into for excursions or activities whilst on holiday.

14 GUIDES AND GUEST SPEAKERS

14.1 Independent contractors retained by the Company, including but not limited to lecturers, guides, guest personalities, cruise hosts and entertainers are subject to change and/or cancellation without notice. The Company also retains the right to change any member of ship's crew previously advertised or disclosed (e.g. the ship's Master) without notice.

15 FINANCIAL PROTECTION

15.1 For flight-based holidays this is through our Air Travel Organiser's Licence number 11249 issued by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 OYR, UK, telephone 0333 103 6350, email claims@caa.co.uk. When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We will provide you with the service listed on the ATOL Certificate (or a suitable alternative). In some cases, where we aren't able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

15.2 If we are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for

reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

15.3 When you buy a package holiday that doesn't include a flight, protection is provide by way of an independently administered trust account held by PT Trustees Limited of 2nd Floor, Nucleus House, 2 Lower Mortlake Road, Richmond, Surrey, TW9 2JA; email: info@pttrustees.com; tel: 0208 878 8490; <https://pttrustees.com/>. All funds paid to the Company for non-ATOL flight packages are covered in accordance with The Package Travel and Linked Travel Arrangements Regulations 2018 by means of this trust account. All customer funds paid to the Company remain fully trust protected and cannot be released to the Company until after you have completed your cruise/holiday.

A smooth start to your cruise

Our experienced reservations staff can assist with all your UK travel arrangements, including individually tailored packages, to make your journey to and from *Hebridean Princess* as relaxed and as stress-free as possible.

Whether you would prefer the convenience of a chauffeur transfer, or the comfort of a private airport lounge, we will be only too pleased to cater for your requirements.

Flights

Our reservations staff can advise and arrange flights from/to UK airports to/from the airport nearest to your port of embarkation in order to meet with our coach transfer.

Cruises to the Republic of Ireland

Cruises which start and/or finish in Dublin or Dún Laoghaire include scheduled flights from/to selected UK airports to connect with the cruise.

Rail

We can arrange standard or first class rail travel from/to your local UK railway station, together with seat reservations where available, to/from the station nearest to the port of embarkation in order to meet with our coach transfer.

Airports and railway stations

For cruises starting and/or ending in Oban and Greenock the nearest transport terminals are Glasgow Central Railway Station and Glasgow International Airport.

For cruises starting and/or ending in Inverness the nearest transport terminals are Inverness Railway Station and Inverness Airport.

For cruises starting and/or ending in Dublin and Dún Laoghaire, the nearest airport is Dublin International Airport.

Private coach transfers

Guests travelling by rail or air will be collected at the railway stations or airports listed and transported by coach to join *Hebridean Princess*.

Secure car parking

A garaging facility is provided for cruises starting and ending in Oban and secure car parking is available for Greenock and Inverness departures.

Door-to-door transfers

As an added touch of luxury, our door-to-door service makes it possible for you to enjoy the comfort of chauffeur driven travel from most places in the UK to your embarkation port, or any UK railway station or airport.

Luggage transfers

The Baggage man provides a luggage collection and delivery service from your home to *Hebridean Princess* and return.

Please contact The Baggage man directly on 01844 264890 or visit thebaggage man.com.

Hotels

You may prefer to extend your cruise with a pre- or post-cruise hotel stay and many of our hotel partners, like *Hebridean Princess*, are members of Luxury Scotland or PoB Hotels.

Cruises that start & finish in different ports

For cruises that embark and disembark in different ports, trouble-free arrangements have been made by our reservations staff.

Treasures of Argyll and Bute

19th to 26th March
Greenock to Oban

Coach transfers will be provided from Glasgow Central Railway Station and Glasgow International Airport to Greenock at the start of the cruise, and from Oban to Glasgow International Airport and Glasgow Central Railway Station at the end of the cruise.

Car parking is available at Greenock and a complimentary transfer will be provided from Oban to Greenock on the day of disembarkation for guests wishing to utilise the car parking facility in Greenock.

Natural World of the Northern Isles

28th May to 6th June
Oban to Inverness

Coach transfers will be provided from Glasgow Central Railway Station and Glasgow International Airport to Oban at the start of the cruise, and from the port of Inverness to Inverness Airport and Inverness Railway Station at the end of the cruise. Car parking is available at the port of Inverness and a complimentary transfer will be provided to Oban on the day of embarkation for guests wishing to utilise this car parking arrangement.

Home from Orcaida

24th June to 2nd July
Inverness to Oban

Coach transfers will be provided from Inverness Railway Station and Inverness Airport to the port of Inverness at the start of the cruise, and from Oban to Glasgow International Airport and Glasgow Central Railway Station at the end of the cruise. Car parking is available at Oban and a complimentary transfer will be provided to Inverness on the day of embarkation for guests wishing to utilise this car parking arrangement.

Voyage to the Emerald Isle

23rd to 31st July
Oban to Dublin

Scheduled flights are included in the cruise fare from selected UK airports to Glasgow at the start of the cruise and from Dublin to selected UK airports at the end of the cruise.

Coach transfers will be provided from Glasgow Central Railway Station and Glasgow International Airport to Oban at the start of the cruise, and from the ship in Dublin to Dublin Airport at the end of the cruise.

Treasures of the Celtic Coasts

16th to 26th August
Dublin to Oban

Scheduled flights are included in the cruise fare from selected UK airports to Dublin at the start of the cruise and from Glasgow to selected UK airports at the end of the cruise.

Coach transfers will be provided from Dublin Airport to the ship in Dublin at the start of the cruise, and from Oban to Glasgow International Airport and Glasgow Central Railway Station at the end of the cruise.

From Oban to the Heart of Argyll

22nd to 29th October
Oban to Greenock

Coach transfers will be provided from Glasgow Central Railway Station and Glasgow International Airport to Oban at the start of the cruise, and from Greenock to Glasgow International Airport and Glasgow Central Railway Station at the end of the cruise.

Car parking is available at Greenock and a complimentary transfer will be provided from Greenock to Oban on the day of embarkation for guests wishing to utilise the car parking facility in Greenock.



Passports and visas

British citizens

Ireland, along with the UK, is a member of the Common Travel Area. British nationals travelling from the UK don't need a passport to visit Ireland. However, Irish immigration officers will check the ID of all passengers arriving by air from the UK and may ask for proof of nationality, particularly if you were born outside the UK. You are therefore advised to take your British passport with you.

For more information about the types of ID you might be asked to present, see the Ireland Citizens Information Board website.

Before travelling, check with your carrier about their ID requirements, as most airlines and other transport providers won't carry passengers to and from Ireland unless they've seen satisfactory photographic ID.

Non-British citizens

Passports, visas and, in some cases, health certification, may be necessary depending upon your individual status and the country from which you are travelling.

Please note that all guests are responsible for meeting the relevant passport, visa and health immigration requirements for entry into the United Kingdom.

Insurance

We urge all guests to take out a holiday insurance and cancellation policy. It is recommended that your insurance policy covers the full cost of your booking, including all travel, transfers, pre-paid shore excursions, accommodation pre

and post your voyage with us, and of course the full cost of your cruise too. Therefore providing you with total peace of mind and comprehensive financial protection.

Private charter

Iconic and the epitome of understated elegance, *Hebridean Princess* is the ultimate vessel for a private charter for up to 48 guests or delegates.

Whether a conference with a difference, a celebration or wedding, *Hebridean Princess* delivers a style of service from a bygone age. More akin to a private

yacht than a conventional cruise ship, the 28 cabins are each uniquely and elegantly furnished. Public rooms are reminiscent of a country house with service from an exceptional crew to match. Audio-visual equipment is available in the beautiful Tíree Lounge and break out rooms are available in the tastefully furnished Conservatory, Look-Out Lounge and Library. The Columba Restaurant is the setting for magnificent dining created by our talented brigade of chefs. For something more informal, barbecues can be arranged on the Skye Deck or buffet lunches in the lounges.

Unforgettable entertainment can be organised in the form of ceilidh bands, accordionists for Scottish country dancing or pipers. As a venue for your conference, convention, private cruise or other event, chartering *Hebridean Princess* is equivalent to hiring your own luxurious private yacht.

For more information on chartering please contact:

Hebridean Island Cruises Limited
Kintail House, Carleton New Road
Skipton, North Yorkshire BD23 2DE
United Kingdom
Telephone: 01756 704704
Email: reservations@hebridean.co.uk

Customer financial protection – summary

When you buy a package holiday that doesn't include a flight, protection is provided by way of an independently administered trust account held by PT Trustees Limited of 2nd Floor, Nucleus House, 2 Lower Mortlake Road, Richmond, Surrey, TW9 2JA; email: info@pttrustees.com; tel: 0208 878 8490; <https://pttrustees.com/>. All funds paid to the Company for non-ATOL flight packages are covered in

accordance with The Package Travel and Linked Travel Arrangements Regulations 2018 by means of this trust account. All customer funds paid to the Company remain fully trust protected and cannot be released to the Company until after you have completed your cruise/holiday.

For cruises where a flight is included as part of the cost, customer monies are protected by our Air Travel Organisers License (ATOL). Our ATOL number is 11249.



2024 Hebridean Princess Cruise Calendar

			Nights	Brochure Page
March	1st	Clyde Coast Sampler	4 nights	24
	5th	Jewels of the Clyde	7 nights	26
	12th	Diamond Anniversary Cruise	7 nights	28
	19th	Treasures of Argyll and Bute	7 nights	30
	26th	Easter Escape	7 nights	32
April	2nd	Flavours of the Hebrides	7 nights	34
	9th	Springtime Surprise	7 nights	36
	16th	Secrets of the Scenic North West	7 nights	38
	23rd	Footloose through the Western Seaboard	7 nights	40
	30th	Scotland's Spring Colours	7 nights	42
May	7th	St Kilda and Outer Isles Wildlife	7 nights	44
	14th	Hidden Isles and Highland Gems	7 nights	46
	21st	Secrets of St Kilda and Sutherland	7 nights	48
	28th	Natural World of the Northern Isles	9 nights	50
June	6th	Prehistoric Scotland	9 nights	52
	15th	Footloose in Orkney and Shetland	9 nights	54
	24th	Home from Orcadia	8 nights	56
July	2nd	Summer Temptations	7 nights	58
	9th	Outlook on St Kilda	7 nights	60
	16th	Wonders of the Western Isles	7 nights	62
	23rd	Voyage to the Emerald Isle	8 nights	64
	31st	Emerald Isle Explorer	8 nights	66
August	8th	Footloose in the Emerald Isle	8 nights	68
	16th	Treasures of the Celtic Coasts	10 nights	70
	26th	Hebridean Sampler	4 nights	72
	30th	Hebridean Tapestry	4 nights	74
September	3rd	The Call of the Long Isle	7 nights	76
	10th	Gaelic Links, Lochs and Isles	7 nights	78
	17th	Hebridean Heritage	7 nights	80
	24th	Footloose in the Hebrides	7 nights	82
October	1st	Autumn Explorer	7 nights	84
	8th	Flavours of the Hebrides	7 nights	86
	15th	Autumn Surprise	7 nights	88
	22nd	From Oban to the Heart of Argyll	7 nights	90
	29th	Gems of Argyll	7 nights	92
November	5th	Lochs and Isles of the Lower Clyde	6 nights	94
	11th	Highlights of the Firth of Clyde	4 nights	96

Answering your queries and making your reservation

Our reservations staff are available to help you from Monday to Friday 9.00am to 5.00pm. They can give detailed information on all aspects, including the various itineraries, cabins, food and travel arrangements to and from the ship.

Contact:

Telephone: **01756 704704**

Email: **reservations@hebridean.co.uk**

Website: **www.hebridean.co.uk**

Alternatively, contact your preferred travel agent or cruise specialist.



HEBRIDEAN ISLAND CRUISES

Hebridean Island Cruises Limited
Kintail House, Carleton New Road Skipton,
North Yorkshire BD23 2DE

