



HEBRIDEAN RIVER CRUISES

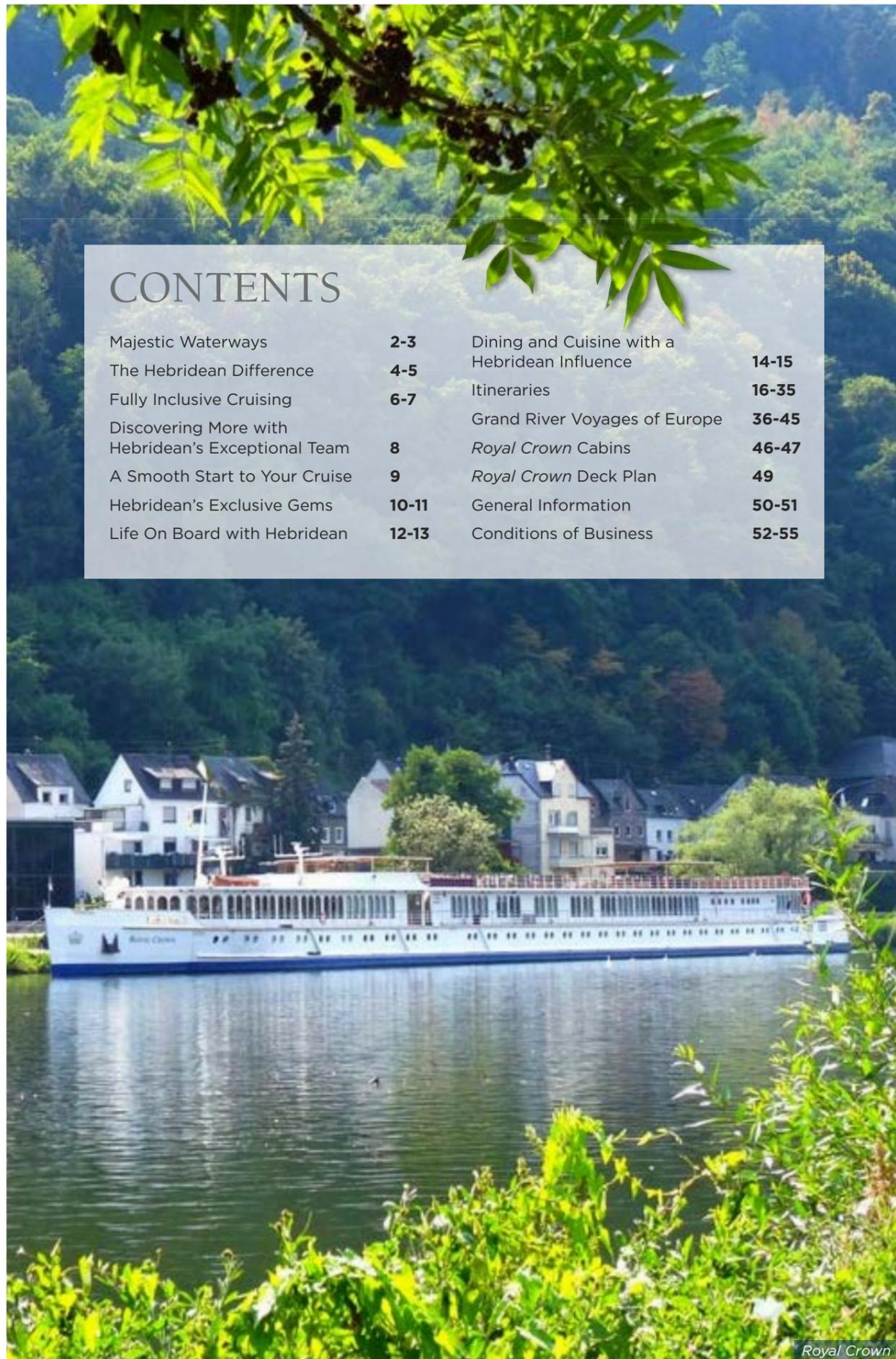
on board Royal Crown

2022 EUROPEAN RIVER CRUISE COLLECTION

The Dutch and Belgian Waterways
the Rhine-Main-Danube Canal, the Rhine, Main and Danube Rivers



hebridean.co.uk



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WELCOME

to Hebridean's 2022 European River Cruise Collection

During the past twelve months, we have all been dreaming of the better times ahead and 2022 is going to be, what we believe, a year we can all embrace with huge optimism and really enjoy that special holiday which has been placed on hold for so long.

With this in mind, we are excited to introduce you to the eagerly anticipated 2022 European River Cruise Collection, showcasing an array of wonderful itineraries on board *Royal Crown*. In 2022 we will discover the tranquility of the Dutch and Belgian Waterways, the romance of the Rhine, the majesty of the Main and the delights of the Danube.

For those who love variety, and find that a single cruise is simply not long enough, a Hebridean Grand River Voyage makes a tempting alternative to our individual itineraries. All of our 2022 cruises have been designed to offer the opportunity to combine cruises with the minimum of repetition, presenting you with a selection of stunning, extended voyages that discover the very best of what Europe's majestic waterways have to offer. For the first time, you can cruise with us across the entire continent, on our Grand Voyage from the North Sea to the Black Sea. This promises to be a magnificent cruise with spectacular and ever-changing scenery, combined with the convenience of only having to unpack once!

As river cruisers and cruise ships become larger, many carrying hundreds of people, the contrast between a small, personal company such as Hebridean and mass market travel becomes even more apparent. A Hebridean river cruise on board *Royal Crown* attracts a maximum of just 70 guests, cared for by a dedicated crew and exceptional Hebridean Team, providing an unequalled level of personal service.

Travelling with us, Hebridean style, means that you will discover very special destinations ranging from romantic cities, quaint villages and historical gems to private residences and palaces - with many unusual places in between.

When the time is right for you, call our experienced reservations team on 01756 704704 to check availability or make a booking. Alternatively, contact your preferred travel agent or cruise specialist.

We very much look forward to welcoming you on board.

MAJESTIC WATERWAYS



Travelling on Europe's great waterways is a voyage of discovery, presenting a combination of fascinating destinations full of history and intrigue.

DUTCH WATERWAYS

The Netherlands has the densest network of inland waterways in Europe, with around 6,000 kilometres of rivers and canals crisscrossing its gentle lowlands and reaching into neighbouring Belgium. Many are fed by the Rhine river as it crosses the border from Germany into The Netherlands working their way across to the North Sea.

BELGIAN WATERWAYS

A complete network of canals spreads across The Netherlands and Belgium, lending this part of Europe its distinctive charm. In northern Belgium, the River Scheldt passes through the magical cities of Ghent and Antwerp as it heads for the North Sea. Contrasting canals and navigable rivers thread their way across both the lowlands of Flanders and the massifs of the Ardennes.

THE RHINE

The Rhine rises in Switzerland and flows for 820 miles, finally reaching the North Sea by a number of channels passing through The Netherlands. The river intermittently forms the frontier between Germany and Switzerland as it flows westward from Lake Constance. At Basel, the river turns northward to flow through an extensive valley bounded by the distant Black Forest and the Vosges Mountains.

THE MAIN

The Main (pronounced 'mine') rises in Upper Franconia in Germany where the White and Red Main rivers unite, before flowing 327 miles in a westerly direction through Bavaria, Baden-Württemberg and Hesse, to reach the Rhine at Mainz. Navigable for 240 miles from the Rhine to Bamberg, since 1992 the Main has been connected to the Danube via the Rhine-Main-Danube Canal.

THE RHINE-MAIN-DANUBE CANAL

The Rhine-Main-Danube canal is Europe's greatest man-made waterway, connecting the North Sea to the Black Sea. Spanning over 100 miles, from the city of Bamberg to the town of Kelheim via Nuremberg, the canal meanders through the German landscape, with 16 locks in place to account for the extreme difference in height between the rivers.

THE DANUBE

The second longest river in Europe, the Danube flows in a southeasterly direction from its source in Germany's Black Forest, through central and eastern Europe to the Black Sea. The Danube flows through 10 countries, and four capital cities. The Danube Delta is the second largest in the world and is Europe's largest wetlands reserve which is home to approximately 5,000 species of plants, birds and animals.



THE HEBRIDEAN DIFFERENCE

A wealth of experience

Hebridean Island Cruises has been synonymous with luxury cruising for 33 years, when the small, unique and award-winning cruise ship, *Hebridean Princess*, first sailed in the waters of Scotland's west coast and Western Isles. During this time, we have established a reputation for the highest of standards and attention to detail.

Small is personal

At Hebridean, we believe it is simply not possible to look after large numbers of guests properly and give them the really personal service that differentiates an extraordinary holiday from a merely good one. Although designed to accommodate 90 passengers, *Royal Crown* provides a far superior holiday with Hebridean's maximum of just 70 guests.

House party style

Royal Crown explores the heart of Europe and with a house party atmosphere is unfussy and unpretentious. There is never pressure to participate in any activities, and with superb service from a crew who genuinely care, a cruise with Hebridean combines an exceptional holiday with relaxation.

Cossetted and relaxing

A holiday should be a peaceful interlude, not a route march and at Hebridean we remove the stress of international travel with our accompanied rail and flight packages from and to the UK; and what better way to start your cruise than meeting members of our Hebridean Team, in a comfortable airport lounge for complimentary food and beverages prior to take off.

Delectable

Royal Crown chefs create imaginative menus with their dedicated passion and quality ingredients and as a Scottish cruise company our gala dinners are sparkling affairs with a true Scottish flavour!

Comfortable

Art Déco style cabins offer a choice of accommodation and include Hebridean bathrobes and slippers as well as a large selection of Molton Brown toiletries for your convenience.

Incomparable

Settle into your teak steamer chair, a glass conveniently to hand, and watch central Europe glide by as ever-changing views are savoured from the spacious Sun Deck.

Memorable

There is a world of difference between an ordinary holiday and a memorable one – at Hebridean we create memorable cruises by listening to what our guests would like and have come to expect.



FULLY INCLUSIVE CRUISING

Hebridean river cruises are fully-inclusive; not an empty promise but a Hebridean pledge to ensure that you have a carefree holiday both on board and ashore.



ACCOMPANIED FLIGHTS

We want to ensure that getting to and from your European river cruise is made as enjoyable as possible and our accompanied group flights from London Heathrow offer a stress-free start to your cruise. Hebridean representatives will be on hand to assist with check in and will join you in a comfortable airport lounge for complimentary food and beverages prior to take off. Overseas transfers to and from *Royal Crown* are also included.

For guests wishing to make their own travel arrangements to join and leave Royal Crown a credit of £150 per person will be awarded. For regional flight options please contact us for more information.



ACCOMPANIED RAIL TRAVEL

For guests wishing to take a no-fly cruise option, Standard Premier rail travel is offered from and to London St Pancras. Your journey will be accompanied by our representative to ensure that assistance is provided every step of the way. Light snacks are provided on the train and overseas transfers to and from *Royal Crown* are also included.

Only available on 5th April and 12th April 2022 departures.



ON BOARD DINING EXPERIENCES

Dining is a major element of any cruise and on board *Royal Crown* you will dine in the elegant restaurant for breakfast, lunch and dinner. Barbecues are occasionally offered on the Sun Deck, depending on daily activities, and every itinerary includes two sumptuous gala dinners.



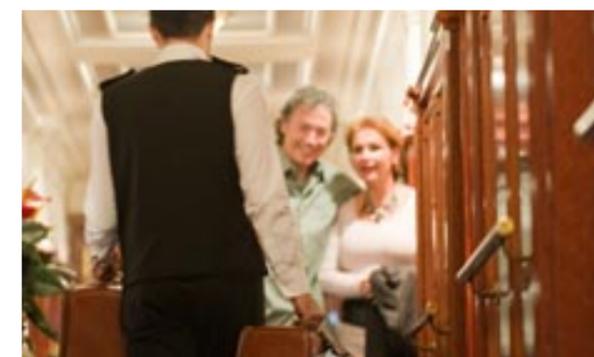
ENRICHING SHORE VISITS

There is no need to decide in which tours and visits you would like to participate as these are all included, along with entrance fees and transport to and from the places of interest as shown in each itinerary.



COMPLIMENTARY DRINKS

Complement your meal with specially selected wines of the day, and enjoy other house wines and spirits, soft drinks and beers, tea and coffee throughout your time with us at no extra charge. Taittinger Champagne is also included by the glass throughout your cruise.



GRATUITIES ON BOARD AND ASHORE

Knowing when and how much to tip can be a difficult decision, but on every Hebridean river cruise all gratuities are included in your cruise fare, both on board and ashore.



SCOTCH WHISKY SELECTION

Infusing your European river cruise with a Scottish flavour is our selection of hand-picked whiskies, including our very own blended whisky.



INSPIRING GUEST SPEAKERS

Enriching guest speakers accompany each Hebridean river cruise. Passionate about their subject, these captivating orators bring each itinerary to life.

DISCOVERING MORE WITH HEBRIDEAN'S EXCEPTIONAL TEAM

A Hebridean river cruise will take you through some of Europe's most breathtaking scenery and our escorted tours ashore mean that your experience is unforgettable and exceptional, with so much to learn, enjoy and explore. Meticulous attention to detail is made possible by our Hebridean Team, whose aim is to ensure your cruise is as individual as possible.

Unlike most other river cruises, a Hebridean river cruise includes all shore visits. From architecture to history, music, wine and art – the possibilities to discover and explore are widespread. But if you prefer to just switch off, relax or read, walk and sightsee by yourself or enjoy fascinating discoveries with new friends, the choice will always be yours as a Hebridean guest.

We want to ensure that your every need is fulfilled and we have hand-picked each member of the on board Hebridean Team. Our characterful Hebridean Host, accompanies each itinerary to ensure the delivery of unobtrusive and attentive service. Their

presence, together with that of our experienced and encyclopaedic Cruise Director, knowledgeable Tour Manager and talented Musician means that there is always a friendly face to answer your questions and look after you every step of the way during your cruise, even when ashore.

To maximise your enjoyment further, local guides and our specially selected guest speakers provide insights and captivating background to the surrounding areas and scenery.

Hebridean Island Cruises reserves the right to change members of the Hebridean Team without prior notice.



A SMOOTH START TO YOUR CRUISE

We have no automated telephone answering service nor do we run a 'call centre' – we simply employ a small team of friendly, professional staff that have been on board and who can help you get the most out of your holiday. Such is our dedication to getting it right, our staff, on board and ashore, are our finest asset.

We want to ensure that your holiday will be what you expect, so we are there to answer any questions and take as long as it is necessary to tailor your choice of itinerary to suit. Whether you prefer the convenience of a chauffeur transfer to and from the airport, regional flights or rail services to connect with our group travel packages, we are on hand to help.

Choosing the right itinerary can be difficult, but we work closely with our overseas agents and can therefore assist first hand with queries pertaining to visits ashore and times that the ship will be in port. Where we do not know the answer

to your question, we are not frightened to say so. We will always find out and return your call, even if it means contacting our partners overseas.

To reserve your cabin, or to find out more about any of our European river cruises, please call 01756 704704 where our reservations team will be able to help. They will ensure your cruise gets off to the best possible start.

Alternatively, contact your preferred travel agent or cruise specialist.

HEBRIDEAN'S EXCLUSIVE GEMS

To ensure that a Hebridean river cruise stands out from the crowd, our knowledgeable itinerary planners carefully craft each cruise and use their expertise to seek out extraordinary experiences. All-inclusive yet exclusive, these unique encounters take you behind closed doors to enjoy privileged access and special moments inaccessible to the ordinary traveller.

For our 2022 season of river cruises, we have hand-picked a range of enriching private receptions, tours and recitals, exclusive to Hebridean guests. Adding

an extra dimension to your holiday, these will leave you with amazing memories to treasure.



Castle Loppem, Bruges Private tour and reception

Tulip Time in the Low Lands
5th to 12th April 2022

In 1856, Baron Charles van Caloen and his wife Countess Savina de Gourcy Serainchamps had the romantic Loppem Castle constructed near Bruges. The architecture and interiors are preserved in their original state and the castle is home to a rich art collection. A visit to Loppem Castle is like travelling through time and a trip around the world rolled into one. The neo-Gothic interiors and the domestic living quarters

downstairs show life as it was in the 19th and early 20th centuries.

The Countess Isabelle van Caloen, current owner of Castle Loppem, will be in residence to welcome our group personally, followed by a private tour of the castle and grounds and an exclusive Champagne reception.

Plantin Moretus Museum, Antwerp Private, out-of-hours tour and exclusive reception

Flavours of the Low Countries
12th to 19th April 2022

The original residence and workshop of the Plantin and Moretus publishing dynasty offers you a unique historical experience, which is why it is a Unesco World Heritage Site. The building's creaking oak planks and panels seem imbued in the history of books, the art of printing and the story of a family's entrepreneurial flair. The oldest printing presses in the world can be found here, and much more besides.

Our private, out-of-hours tour will discover the magic of the museum and we will experience how, long before our digital age, words and images were spread around the world, ahead of our exclusive reception of canapés and sparkling wine.



New Residence, Bamberg Tour with exclusive reception and private recital

Treasures of the Rhine and Main
9th to 17th May 2022

Until 1802 the New Residence served as the seat of Bamberg's prince bishops. The 40 magnificent state rooms, adorned with stucco ceilings and lavish furnishings, are an impressive reflection of the prince-bishops' life. The Imperial Hall was painted by Melchior Steidl and the state gallery contains a significant collection of old German and baroque paintings.

The Rose Garden, in the inner court of the New Residence, commands a breath-taking view of Bamberg.

We enjoy an exclusive Champagne reception prior to a private string quartet recital with musicians from the world-renowned Bamberg Symphony Orchestra in the newly renovated Imperial Hall.

Schönbrunn Palace, Vienna Private tour, concert and dinner

Imperial Cities of the Danube
17th to 23rd May 2022

At the end of the 17th century Emperor Leopold I commissioned the Baroque architect Johann Bernhard Fischer von Erlach, to design an imperial hunting lodge for his son, Crown Prince Joseph, later to become Emperor Joseph I. During the reign of Maria Theresa, as an imperial summer residence, Schönbrunn Palace became the glittering focus of court life. From this time on, it played host to the leading statesmen of Europe.

We are treated to an out of hours guided tour of the magnificent imperial palace, sparkling wine and canapé reception, excellent dinner with wines and a string quartet from the Vienna Philharmonic orchestra for our exclusive concert in a private stateroom. This will be a truly unique experience at this most spectacular of venues.



Royal Palace, Belgrade Private tour and reception

Budapest to the Black Sea
23rd May to 1st June 2022

The Royal Palace of Belgrade was built between 1924 and 1929 with the private funds of His Majesty King Alexander and is the home today of Crown Prince Alexander and his family. Built in the Serbian-Byzantine style, the Royal Palace is surrounded with pergolas, park terraces, swimming pools, pavilions and platforms. The ground floor reception rooms are very beautifully appointed in a variety of architectural styles and some are ornately

decorated with paintings of old masters and Renaissance painted Florentine Cassoni from the Royal collections. Following our private guided tour of the palace, Crown Prince Alexander, if in residence, will welcome us to his home at our exclusive reception.

LIFE ON BOARD WITH HEBRIDEAN

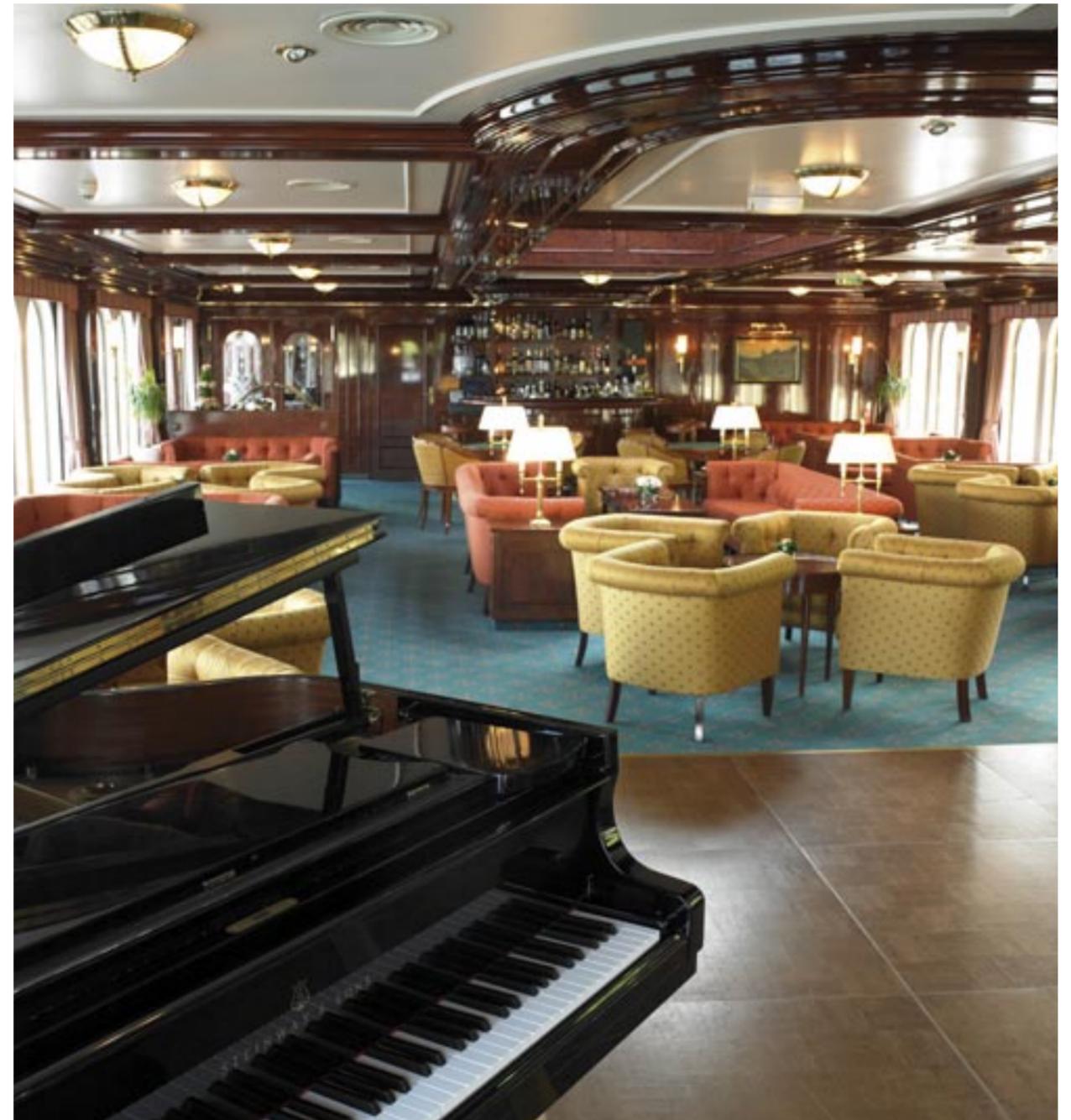
After a morning or afternoon ashore, the house party ambience of *Royal Crown* awaits your return, with a cool and refreshing drink or a delectable afternoon tea not too far away to welcome you back on board.

The panoramic lounge, with its comfortable sofas and genial seating areas, is the social hub of *Royal Crown* where guests enjoy a glass of Champagne and mingle before dinner as Hebridean's musician gently plays the baby grand piano.

As coffee and digestifs are enjoyed after dinner, conversation is occasionally complemented by light hearted entertainment extended by the faces of Hebridean.

You may prefer to relax on one of the Sun Deck's teak steamers for an unparalleled view – the ideal place to enjoy the slow meandering of the rivers as the scenery glides gently by.

Should a spot of solitude appeal, the library contains a good selection of books. *Royal Crown* also has a complimentary Wi-Fi connection.





DINING AND CUISINE WITH A HEBRIDEAN INFLUENCE

The restaurant on board *Royal Crown* delivers a mix of British and European cuisine and the Head Chef, together with his team, has worked closely with Hebridean to produce the highest standard of menu choices, utilising some of the finest and freshest ingredients available.

Breakfasts offer a large selection of continental and cooked items, including eggs of your choice cooked to order in the restaurant. For early risers, tea and coffee is available in the lounge prior to breakfast.

Lunch varies, depending on the day's activities, and offers a mix of full service three course meals as well as lighter options.

Evening dinner is a full service, banquet-style four course meal. On the final Gala Evening no Hebridean river cruise would be complete without a traditional recital of Robert Burns' Address to a Haggis - a real Hebridean influence!

Seating is with fellow passengers at tables of between four and eight. Guests travelling alone will be seated with other travellers and often at a hosted table.





Keukenhof Gardens, Lisse

TULIP TIME IN THE LOW LANDS

Amsterdam to Antwerp

Tuesday 5th April to Tuesday 12th April 2022

7 nights including 2 Gala Dinners



Discover delightful Dutch scenery as we visit the spectacular Keukenhof Gardens, the largest flower garden in the world. In addition to this, explore the intricate network of inland waterways of The Netherlands and Belgium which flow through historic cities and charming countryside. Discover the contrasting highlights of these two enchanting countries, including magnificent Amsterdam with its myriad of canals and unique townhouses, the bustling port of Rotterdam, the famous windmills of Kinderdijk, the silver city of Schoonhoven, and the medieval cities of Ghent and Bruges.

This cruise will capture the essence of real The Netherlands and Belgium with a perfect mix of cities, riverscapes and spring colour.

Guest Speaker Professor Stefan Buczacki

Professor Stefan Buczacki has no less than thirty years experience as a cruise ship lecturer. He is one of the country's best known and most respected gardening and natural history authors and broadcasters, familiar from his many years as panellist and chairman on Gardeners' Question Time and as a presenter on Gardeners' World. Less expectedly, he is a respected historical biographer and is recognised as an authority on Winston Churchill and his social circle.



Hebridean Highlights

- Keukenhof Gardens
- UNESCO World Heritage Site of Kinderdijk
- Schoonhoven Walking Tour and Silver Museum
- Rotterdam City Tour
- UNESCO World Heritage Site of Bruges
- Medieval City of Ghent

TULIP TIME IN THE LOW LANDS

Tuesday 5th April - UK / Amsterdam

Your holiday begins with either an accompanied flight from London Heathrow to Amsterdam or a rail journey from St. Pancras to Brussels and road transfer to Amsterdam.

Wednesday 6th April - Amsterdam

Our cruise commences in the unique 17th century capital of The Netherlands. In the heart of the city, on the Keizersgracht, is the former residence of the Amsterdam regent family Van Loon. This extremely wealthy family purchased the house in 1884 which has since been converted into a living museum.

Historical photographs, paintings, personal souvenirs and documents tell the history of the Van Loon family who co-founded the Dutch East India Company, held various positions in the Amsterdam city government and were later ennobled by King William I.

The National Maritime Museum invites visitors to discover how the sea has shaped Dutch culture and explore 500 years of maritime history. Built in 1656, the former national naval warehouse was once used by the Dutch navy to store sails, ropes, weapons and ammunition. Included in the large array of exhibitions is

a replica of the famous Dutch East India Company ship 'Amsterdam' which we can step aboard and travel back in time to the Golden Age.

Thursday 7th April - Utrecht / Keukenhof Gardens

No visit to The Netherlands in spring would be complete without a visit to Keukenhof Gardens to experience the gorgeous views of blooming Dutch tulips and other flowers for which The Netherlands is renowned. The world-famous gardens at Keukenhof encompass over 70 acres of gardens and parkland. Here, we admire the spectacular displays of over seven million bulbs in bloom and over 80 different varieties of trees set amongst shimmering lakes and beautiful water gardens.

The gardens and pavilions show a fantastic collection of tulips, hyacinths, daffodils, orchids, roses, carnations, irises, lilies and many other flowers. You will be overwhelmed by a spectacle of colours and perfumes.

Friday 8th April - Schoonhoven / Kinderdijk

The UNESCO World Heritage Site of Kinderdijk, with its 19 historic windmills, plays host to our visit this morning. Boasting the largest concentration of windmills in the world, and dating back to the 1740's, the windmills are

kept in operating condition, forming an iconic Dutch scene. The windmills of Kinderdijk were built to keep the low-lying lands of the Alblasserwaard dry and here, we discover how the Dutch have been using water to their benefit for over 1000 years.

After lunch, we embark on a walking tour of Schoonhoven, with its preserved medieval parts and delightful canals. Schoonhoven is renowned for its silver tradition and has been home to Gold and Silversmiths since the Middle Ages. We have the opportunity to discover more of this traditional art at the Dutch Silver Museum.

Saturday 9th April - Rotterdam

Known as Manhattan on the Meuse, due to its impressive skyline, Rotterdam has a fantastic reputation for architecture. The city centre was largely rebuilt after World War II and the buildings, skyscrapers and bridges have been designed with a daring, forward-thinking approach. The Erasmus Bridge (referred to locally as 'The Swan'), the towering Euromast and the modern skyscrapers along the Wilhelminakade pier are particularly striking examples of the distinctive architectural style.

The afternoon is spent cruising over the border into Belgium on passage to Ghent.

Sunday 10th April - Ghent / Bruges

This morning we travel to the romantic Castle Loppem, built in 1856 by Baron Charles van Caloen and his wife Countess Savina de Gourcy Serainchamps. The architecture and interiors are preserved in their original state and the castle is home to a rich art collection.

The Countess Isabelle van Caloen, current owner of Castle Loppem, will be in residence to welcome our group personally, followed by a private tour of the castle and grounds and an exclusive Champagne reception.

Onwards to the UNESCO World Heritage Site of Bruges, one of the best preserved medieval cities in Europe, where we board a canal boat to discover why Bruges is often called 'the Venice of the North'. Our picturesque city tour of the historic centre bypasses charming medieval step-roofed houses and imposing churches reflected in the still waters of the canals, as well as the main market square with its 83 metre high 13th century belfry.

We conclude our tour by sampling the traditional chocolate craft of Bruges, considered to be the best in the world.

Monday 11th April - Ghent

After breakfast the beautifully restored medieval centre of Ghent, one of the oldest cities in Belgium with a history dating back to the Stone Age, awaits. The old city is a picturesque array of alleyways rimmed by quaint steeple-roofed buildings running along pretty canals. Our tour takes in St. Bavo's Cathedral, which houses an impressive number of art treasures including a major work by Rubens and the world-famous Adoration of the Mystic Lamb painted by Hubert and Jan van Eyck around 1432.

We depart from Bruges at lunchtime and spend our final afternoon sailing the Belgian waterways bound for Antwerp.

Tuesday 12th April - Antwerp / UK

After breakfast, our cruise comes to an end in Antwerp. We are transferred to either Brussels airport or Brussels Midi railway station for the return journey to the UK.



Windmills, Kinderdijk



PRICES PER PERSON

Twin Cabins	Deluxe Cabin	£3,850
Double Cabins	Premium Cabin	£4,850
	Royal Suite	£6,100
Single Cabins	Deluxe Cabin	£4,800

To help you select your cabin, deck plans and cabin images can be found on pages 46 - 49.

Prices include: Economy class scheduled air travel or Standard Premier Class Eurostar rail travel. 7 nights on board *Royal Crown*. Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. Guest Speaker. Cruise Director. Tour Manager. gratuities. complimentary Wi-Fi on board. overseas transfers. port taxes. airport taxes. *Travel insurance not included.*



Cheese Museum, Gouda

FLAVOURS OF THE LOW COUNTRIES

Antwerp to Amsterdam

Tuesday 12th April to Tuesday 19th April 2022

7 nights including 2 Gala Dinners



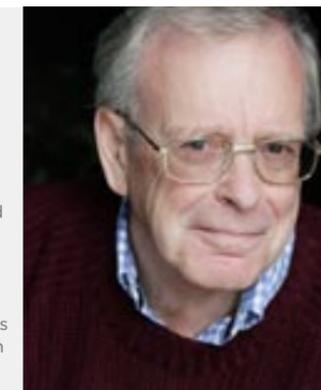
Taste the best of Dutch and Belgian food and drink as you cruise through a vast network of canals and rivers, stopping in key cities to soak up local culture and sample the produce for which this area is renowned. Savour local beer in Europe's diamond capital of Antwerp, enjoy the world-famous Belgian chocolate in historic Brussels, sip award-winning Dutch wines in Limburg and taste one of The Netherlands' biggest exports, cheese, as we explore the picturesque city of Gouda.

Combined with a visit to the spectacular Keukenhof Gardens, this voyage is a true feast for the senses.

Guest Speaker

John Ducker

A freelancer wearing two quite distinct 'hats', John is a member of the Association of Wine Educators and the elite Circle of Wine Writers, with many sea and river miles behind him as a lecturer. Happily his interest in wine is completely interlocked with that of food... and of creating exciting balanced wine/food matches. Not a food professional himself, his main focus has centered around the sheer diversity of European cuisine. Under John's other 'hat' is a professional actor of many years with, in his later years, a world-wide reputation for 'doggedness'.... Yes, pun intended.



Hebridean Highlights

- Antwerp City Tour and Chocolate Tasting
- Brussels City Tour and Beer Tasting
- Hoeve Nekum Vineyard and Wine Tasting
- Van Gogh Village Experience
- Gouda Cheese Museum
- Keukenhof Gardens

FLAVOURS OF THE LOW COUNTRIES

Tuesday 12th April - UK / Antwerp

Your holiday begins with either an accompanied flight from London Heathrow to Brussels or a rail journey from St. Pancras to Brussels Midi and road transfer to Antwerp.

Wednesday 13th April - Antwerp

Spending the day in Antwerp, Belgium's largest port and second largest city, we explore the diamond capital of the world. A guided tour of the city centre introduces us to its medieval heart allowing us to admire the Renaissance Town Hall, the Market Square, Brabo Fountain and the unique Gothic Cathedral of Our Lady which houses four works by Peter Paul Rubens.

A wealthy Antwerp entrepreneur built the Palais op de Meir in 1745. Today the palace is home to only one of two chocolatiers mentioned in the Michelin Guide, Dominique Persone of the Chocolate Line.

We enjoy a tasting of his quality, artisan chocolate in an authentic empire setting, whilst visiting the 'chocolate kitchen' where we can watch the chocolatiers at work.

After lunch, we enjoy free time in the city before entering the printing office and house of the Plantin Moretus family. The original residence and workshop of this influential publishing dynasty offers you a unique historical experience to discover in the history of books,

the art of printing and the story of a family's entrepreneurial flair. The oldest printing presses in the world can be found here, and this is the only museum in the world to be recognised as a UNESCO World Heritage Site.

Our private, out-of-hours tour will discover the magic of the museum and we will experience how, long before our digital age, words and images were spread around the world, ahead of our exclusive reception of canapés and sparkling wine.



Thursday 14th April - Brussels

Historic Brussels, capital of Belgium, principal seat of the Belgian Royal Family, and capital of the European Union, is full of hidden architectural treasures. Art deco facades and regal 19th century mansions contrast with the city's medieval core, where the Grand Place is considered one of the world's most beautiful squares.

Belgium is the fatherland of quality beer brewing, creating a huge variety of different styles. With such a rich history, Belgium is a must for any true beer lover wanting to sample the delights of regional craft ales.

Friday 15th April - Maastricht

Maastricht is one of the oldest cities in The Netherlands, as you will discover when strolling through the historic

inner city. Until the second half of the 19th century, Maastricht was a fortified city. Churches, city walls, monumental merchant houses and big squares merge seamlessly. A wide variety of architectural styles range from Roman excavations to the modern designs.

Just outside Maastricht, various vineyards grace the slopes of the Limburg hills. The vineyards of Maastricht are some of the oldest in The Netherlands, initially planted back in Roman times. Hoeve Nekum has been home to the Bollen family since 1934 and the first vines were planted on their farmlands in 1988. We sample the prize-winning wines produced from the lime-rich soil which gives a fresh and fruity style with a distinct mineral taste.

Saturday 16th April - Cuijk / Neunen

Learn how Vincent van Gogh lived and worked and what inspired him during his first years as a painter at the Van Gogh Village of Nuenen. At 30 years of age, in 1883, Vincent van Gogh moved back in with his parents in Nuenen and stayed there for two years. During this period, he focused entirely on his art, and created over one quarter of his total works. He was inspired by the beautiful landscape and the simple life of people living near Nuenen and recorded both on his canvases.

We spend the afternoon relaxing on board as we sail the scenic Dutch waterways to Schoonhoven.

Sunday 17th April - Schoonhoven / Gouda

Gouda cheese is famous throughout the world and is now one of The Netherlands' biggest exports, despite its humble origins from this picturesque city in the province of Zuid-Holland. Today, 60% of Dutch cheese is produced in the region surrounding the city of Gouda, also known as Cheese Valley. The Cheese and Craft Museum, located in the Gouda Weigh House, reveals local history, tells how the cheese is made and how the products have been weighed and traded for centuries.

Our walking tour of Gouda's centuries-old historic centre features splendid monuments, such as the Sint Janskerk. This church, measuring 123 metres long, is the longest church in The Netherlands and is world-famous for its Gouda windows. Another must-see is the old City Hall, a beautiful monument dating back to 1450.

Monday 18th April - Amsterdam / Keukenhof

No visit to The Netherlands in spring would be complete without a visit to Keukenhof Gardens to experience the gorgeous views of blooming Dutch tulips and other flowers for which The Netherlands is famous. The world-famous gardens at Keukenhof encompass over 70 acres of gardens and parkland and are a spectacular feast for the senses. Here, we admire the spectacular displays of over seven million bulbs in bloom and over 80 different varieties of trees set amongst shimmering lakes and beautiful water gardens.

The gardens and pavilions show a fantastic collection of tulips, hyacinths, daffodils, orchids, roses, carnations, irises, lilies and many other flowers. You will be overwhelmed by a spectacle of colours and perfumes.

Tuesday 19th April - Amsterdam / UK

After breakfast we are transferred to either Amsterdam airport or Brussels Midi railway station for the return journey to the UK.

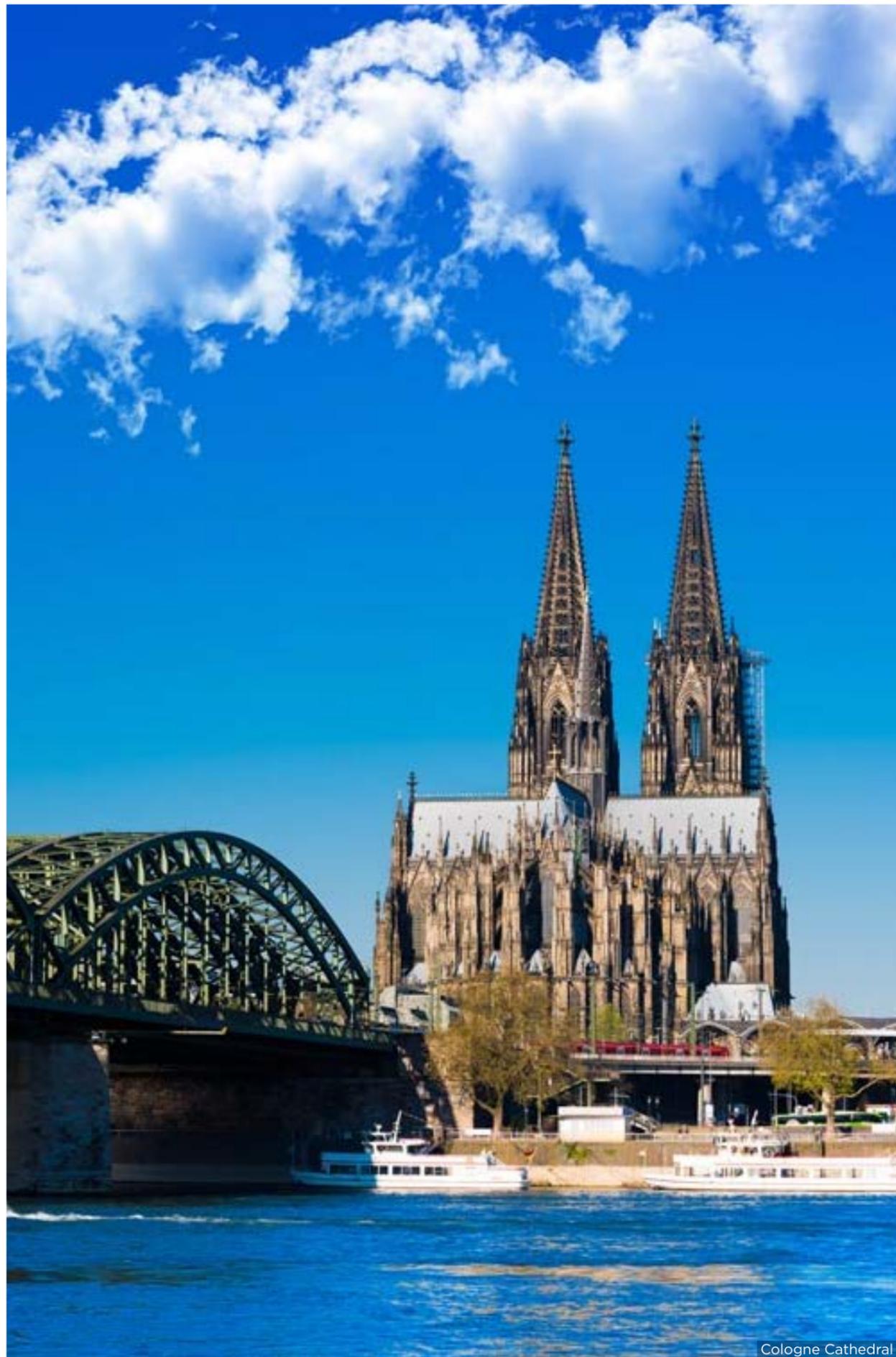


PRICES PER PERSON

Twin Cabins	Deluxe Cabin	£3,850
	Premium Cabin	£4,850
Double Cabins	Royal Suite	£6,100
	Deluxe Cabin	£4,800

To help you select your cabin, deck plans and cabin images can be found on pages 46 - 49.

Prices include: Economy class scheduled air travel or Standard Premier Class Eurostar rail travel. 7 nights on board *Royal Crown*. Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. Guest Speaker. Cruise Director. Tour Manager. gratuities. complimentary Wi-Fi on board. overseas transfers. port taxes. airport taxes. *Travel insurance not included.*



Cologne Cathedral

TREASURES OF THE MAIN AND RHINE

Amsterdam to Nuremberg

Monday 9th May to Tuesday 17th May 2022

8 nights including 2 Gala Dinners

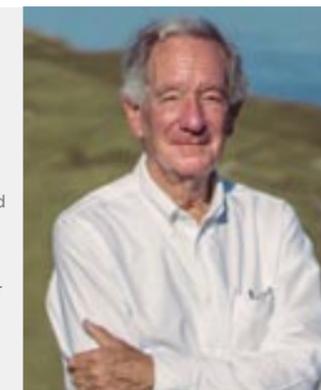


The tranquil Dutch waterways reveal sweeping panoramas and limitless horizons, before joining the Rhine and Main rivers which flow through beautiful landscapes of forests and luscious vineyards. Proud fortresses sit atop their lonely perches; fairy tale castles sit atop precipitous cliffs; and medieval towns, along the banks, are rich in cultural heritage.

As the awe-inspiring scenery of the UNESCO designated Upper Middle Rhine Valley glides gently by, enjoy a glass of wine from the local vineyards as we pass the mythical Lorelei rock and romantic castle ruins which make this a voyage to remember.

Guest Speaker Michael Buerk

Michael Buerk is perhaps best known as the BBC correspondent responsible for two reports from Ethiopia in 1984 that are widely regarded as the most influential pieces of television ever broadcast. He has reported for the BBC from nearly 70 countries, has covered more than a dozen wars, been jailed, blown up, shot at and gassed during the course of his assignments. He was main presenter of BBC Television's flagship news programme for 15 years and continues to chair BBC Radio 4's long-running ethical debate programme, the Moral Maze. He also writes for several leading newspapers and magazines.



Hebridean Highlights

- Het Loo Palace
- Cologne Cathedral
- Schloss Vollrads Wine Tasting
- Mespelbrunn Castle
- Wertheim and Bronnbach Monastery
- Würzburg and Bishop's Residence
- Bamberg New Residence Private Recital

TREASURES OF THE MAIN AND RHINE

Monday 9th May - UK / Amsterdam

Join our representative at London Heathrow airport for pre-flight refreshments, before boarding the accompanied flight to the capital of The Netherlands, Amsterdam, where *Royal Crown* awaits.

Tuesday 10th May - Arnhem

Beautiful Arnhem plays host to our excursion to one of the most stunning royal residences in The Netherlands, the 300 year old Het Loo Palace. William III had a royal place built on the Royal Estate Het Loo as early as 1685. It served as the royal family's summer residence for many years, but was converted into a magnificent museum in 1984. Its lavishly furnished rooms offer a splendid insight into royal life over the last few centuries and the meticulously sculpted gardens remain in their original formal 17th century style.

We spend the afternoon relaxing on board cruising the lower Rhine to Cologne.

Wednesday 11th May - Cologne

2,000-year-old Cologne spans the Rhine River and has a distinctive historical charm. Here, we embark on an exciting journey of discovery into the city's past, and visit a landmark of High Gothic architecture set amid the

reconstructed Old Town, the twin-spired Cologne Cathedral which still stands proud after being hit by 14 large aerial bombs during World War II.

Standing on the foundations of an urban Roma villa, with the world-famous Dionysius mosaic, the Romano-Germanic Museum houses Roman antiquities and explores the archaeological heritage of the city and the surrounding area from the Palaeolithic period to the early Middle Ages.

Thursday 12th May - Rhine Gorge / Rudesheim

Cruising through the dramatic UNESCO World Heritage site of the Rhine Gorge, we are immersed in a stunningly beautiful landscape of fairytale castles atop the steep, terraced banks before passing the legendary Lorelei Rock, where it is said the sweet songs of lovelorn maidens lured enchanted sailors to their doom.

From Rudesheim, we venture to Schloss Vollrads, one of the oldest wineries in Germany. Situated above Oestrich-Winkel in the Rheingau it is attractively nestled in a cultivated landscape and an ideal venue at which to enjoy our tour and wine tasting. Only Riesling grapes are cultivated on the 80 hectares of vineyards, used to make unique and authentic wines. All vineyards around Schloss Vollrads descend down to the Rhine in a

southerly direction and, using knowledge and a tradition of over 800 years of viticulture, they create very special Riesling wines.

Friday 13th May - Aschaffenburg

This morning is spent cruising the Rhine Valley and the Main, with the opportunity to perhaps attend an enlightening talk by our guest speaker in the Lounge, or enjoy panoramic vistas from the Sun Deck.

After exploring the Old Town of Aschaffenburg, we travel to Schloss Mespelbrunn, a true jewel in the heart of Bavaria. The romantic castle is surrounded by a water-filled moat and, due to its hidden location in a quiet valley, it has never suffered any war damage. The present Renaissance building is mostly from the mid-16th century. Still a private residence, it provides a great insight into life in a castle of yesteryear.

Saturday 14th May - Miltenberg / Wertheim

This morning we step ashore in the delightful Franconian town of Miltenberg, famed for its magnificent half-timbered buildings, where our walking tour allows us to discover the Old Market Place, known as the 'Schnatterloch' and the Gasthaus zum Riesen, Germany's oldest royal inn.

Our next port of call is Wertheim am Main. Situated at the confluence of the Main and Tauber rivers, it is famed for its landmark castle and the medieval buildings of its Old Town. Here, we discover one of the best-preserved Cistercian monasteries in southern Germany. Bronnbach Monastery was established in 1151 and wine growing was an integral part of the cloister life of the Cistercians. The long history has left a rich legacy such as the Romanesque church with baroque altars and choir stalls and the Gothic cloister.

Sunday 15th May - Würzburg

Today, we join Germany's 'Romantic Road' in Würzburg. The city is set in a beautiful hilly location on the River Main and possesses a wealth of history, as well as playing host to a UNESCO World Heritage Site in the Residence Palace. A walking tour of the city's main attractions takes us to the Prince Bishop's Palace for a tasting of renowned local Franconian wines.

Monday 16th May - Bamberg

The vine-clad hills of the Main valley glide gently by as we navigate the river to join the continent's greatest man-made waterway, The Rhine-Main-Danube canal, at Bamberg.

Standing on seven hills, the UNESCO World Heritage Site of Bamberg, with its 11th century Romanesque cathedral, welcomes our arrival. Exploring on foot, we embrace the old town and its preserved medieval buildings, including the muraled Altes Rathaus, located on an island in the Regnitz river.

Before departing Bamberg, we travel to the New Residence, which served as the seat of Bamberg's prince bishops. We enjoy an exclusive Champagne reception prior to a private string quartet recital with musicians from the world-renowned Bamberg Symphony Orchestra in the newly renovated Imperial Hall.



Tuesday 17th May - Nuremberg / UK

We disembark *Royal Crown* in Nuremberg before being transferred to Munich airport for our flight home.



Mespelbrunn Castle, Bavaria

PRICES PER PERSON

Twin Cabins	Deluxe Cabin	£4,400
Double Cabins	Premium Cabin	£5,550
	Royal Suite	£6,980
Single Cabins	Deluxe Cabin	£5,500

To help you select your cabin, deck plans and cabin images can be found on pages 46 - 49.

Prices include: Economy class scheduled air travel. 8 nights on board *Royal Crown*.

Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. Guest Speaker. Cruise Director. Tour Manager. gratuities. complimentary Wi-Fi on board. overseas transfers. port taxes. airport taxes. *Travel insurance not included.*



Dürnstein, Wachau Valley

IMPERIAL CITIES OF THE DANUBE

Nuremberg to Budapest

Tuesday 17th May to Monday 23rd May 2022

6 nights including 2 Gala Dinners



The Danube journeys through the very heart of Europe, calling in at some of the world's most elegant, vibrant and influential cities. Multiple capitals, including Budapest, Vienna and Bratislava, sit along the course of this beautiful waterway, providing you with an insight into the history of the continent.

Absorb all that Europe's most cultured river has to offer, with its wealth of grand baroque architecture, medieval cities, picture perfect towns and the sights that inspired Strauss and Mozart. With the peace and tranquillity of the enchanting Wachau Valley, this truly is a cruise which offers a host of delights.

Guest Speaker James Naughtie

James Naughtie is one of Britain's best-known broadcasters. A special correspondent for the BBC, he presented Today on Radio 4 for twenty-one years and has reported from home and abroad for more than three decades. He presents Bookclub on Radio 4 and has written and broadcast on classical music for many years. As an author he has published books on politics, a history of music, an account of experiences over half a century in the United States, and two novels.



Hebridean Highlights

- UNESCO World Heritage Site of Regensburg Old Town
- Artstetten Castle
- UNESCO World Heritage Site of Wachau Valley
- Dürnstein and Weissenkirchen
- Exclusive Tour, Dinner and Concert at Schönbrunn Palace
- Bratislava

IMPERIAL CITIES OF THE DANUBE

Tuesday 17th May – UK / Nuremberg

Join our representative at London Heathrow airport for pre-flight refreshments, before boarding the accompanied flight to Munich and onward transfer to Nuremberg where *Royal Crown* awaits.

Wednesday 18th May – Regensburg

Situated at the northernmost point of the Danube River, the UNESCO World Heritage Site of the Old Town of Regensburg is the best-preserved medieval city in Germany. Founded by the Romans in 179 AD, Regensburg has a special charm and offers world renowned sights such as Porta Praetoria, the gate to the Roman Castra Regina, the Old Stone Bridge and St. Peter's Cathedral.

In 1146, German builders completed work on a stone bridge crossing the Danube. With the project finished, the tiny construction office, next to the bridge, found new life as a food stand serving meat dishes. Today, it still serves customers, making it one of the oldest restaurants in the world and we sample the local speciality of Bavarian sausages.

Thursday 19th May – Passau

Constructed at the confluence of three rivers, the Inn, Ilz and Danube, the Baroque design of Passau is dominated by large squares, romantic promenades, winding lanes and majestic bridges. Framed by the Veste Oberhaus castle and the pilgrimage monastery Mariahilf, the historical city centre of Passau looks like a floating ship. We take a guided walk through the 2,000 year old city which culminates in a visit to the breathtaking Cathedral of St Stephen, which houses one of the world's largest pipe organs.

We while away the afternoon on board as the stunning scenery of the UNESCO protected Wachau Valley glides gently by.

Friday 20th May – Melk / Dürnstein

The enchanting Artstetten Castle is situated high above the Danube in a charming park and is flanked by seven characteristic towers. This is a place of commemoration for Crown Prince Franz Ferdinand and his wife, Sophie Duchess of Hohenberg. Both were assassinated in Sarajevo in 1914 and have found their final resting place here. The Archduke Franz Ferdinand Museum provides us with a look into the eventful life of the crown prince and his family.

On the banks of the Danube River, the ancient city of Dürnstein is best known for its grape growing, historic character, and castle that imprisoned English King Richard the Lionheart. Narrow cobbled streets surrounded by historic buildings are hidden behind a fortification wall, all waiting to be discovered on our walking tour. From Dürnstein, we travel to the picturesque wine-growing village of Weissenkirchen to sample the excellent local wines.

Saturday 21st May – Vienna

Sailing further east, the romantic city of Vienna and former capital of the Habsburg Empire beckons. A panoramic tour of this elegant capital takes us around the famous Ringstrasse and the Old Quarter, including St Stephen's Cathedral and one of the oldest opera houses in the world.

In the evening, we are treated to a private tour, exclusive concert, drinks reception and dinner at the magnificent imperial palace of Schönbrunn, the main summer residence of the Habsburg rulers. At the end of the 17th century, Emperor Leopold I commissioned the Baroque architect, Johann Bernhard Fischer von Erlach, to design an imperial hunting lodge for his son, Crown Prince Joseph, later to become Emperor Joseph I. Replacing the château de plaisance,



built on this site for the dowager empress Eleonora of Gonzaga in 1642, it was to grow into a palatial imperial residence over the course of the 18th century. During the reign of Maria Theresa, as an imperial summer residence, Schönbrunn Palace became the glittering focus of court life. From this time on, it played host to the leading statesmen of Europe.

Sunday 22nd May – Bratislava

Our cruise continues along the Danube into Slovakia, where we visit the capital, since the country's independence in 1993, Bratislava. Bratislava is a mosaic of illustrious history: a medieval and Gothic old town, baroque palaces commissioned by Hungarian nobles, and the crowning castle, rebuilt to Renaissance finery.

Our tour of the old town includes many of the city's historic buildings, such as the only remaining medieval fortification, St Michael's Gate, St Martin's Cathedral, the Baroque Grassalkovich Palace and the Neo Classical Primate's Palace.

We conclude our visit with a string quartet recital in the gothic Klarissen Church, part of a complex of medieval buildings forming the former Convent of Poor Clares in the old town of Bratislava.

Monday 23rd May – Budapest / UK

We disembark *Royal Crown* in Budapest for a short city tour, before being transferred to the airport for our flight home.



Schönbrunn Palace, Vienna

PRICES PER PERSON

Twin Cabins	Deluxe Cabin	£3,500
Double Cabins	Premium Cabin	£4,350
	Royal Suite	£5,500
Single Cabins	Deluxe Cabin	£4,300

To help you select your cabin, deck plans and cabin images can be found on pages 46 - 49.

Prices include: Economy class scheduled air travel. 6 nights on board *Royal Crown*.

Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. Guest Speaker. Cruise Director. Tour Manager. gratuities. complimentary Wi-Fi on board. overseas transfers. port taxes. airport taxes. *Travel insurance not included.*



White Pelicans, Danube Delta

BUDAPEST TO THE BLACK SEA

Budapest to Fetesti

Monday 23rd May to Wednesday 1st June 2022

9 nights including 2 Gala Dinners



The banks of the Danube, lined with castles and fortresses, formed the boundary between great empires, and its waters served as a vital commercial highway between nations. Our voyage takes us through Hungary, Croatia, Serbia, Bulgaria and Romania to explore some of the ancient settlements and imperial cities which have been built along this great river.

The lower course of the Danube flows through the dramatic, narrow gorge of the Iron Gates to the Black Sea. Just before reaching the sea it forms the second largest and best preserved of Europe's deltas with 2,200 square miles of rivers, canals, marshes, tree-fringed lakes and reed islands. The Danube Delta is a wildlife enthusiast's paradise as the maze of canals bordered by thatch, willows and oaks offers the perfect breeding ground for the 300 species of birds which make the delta their home.

Guest Speaker Nick Hammond

Nicholas Hammond combined his boyhood passions for wildlife and art in a career that included being editor of *Birds*, head of publications and director of communications with the RSPB, before working for the Wildlife Trusts. He has written four books and numerous magazine articles about art and wildlife. A widely travelled guest speaker on cruises, his topics on this voyage will include the wildlife of the Danube, wild animals in fine art and stories of eccentric human interaction with the natural world.



Hebridean Highlights

- Sremski Karlovci
- Puzta Horse Show, Kalocsa
- Belgrade Royal Palace
- Golubac Fortress
- Iron Gates Gorge
- UNESCO World Heritage Site of Danube Delta

BUDAPEST TO THE BLACK SEA

Monday 23rd May – UK / Budapest

Join our representative at London Heathrow airport for pre-flight refreshments, before boarding the accompanied flight to the Budapest where *Royal Crown* awaits.

Setting sail in the evening, we witness the spectacular bridges and landmarks of Budapest's illuminated waterfront.

Tuesday 24th May – Kalocsa

Set on the left bank of the Danube, Kalocsa is one of Hungary's oldest towns and dates back to the early 11th century. This quaint town, filled with culture, is famed for its paprika, commonly known as 'red gold', and its intricate hand-crafted embroidery.

Built in the 1760's, the Baroque-style Archbishop's Palace houses astronomical devices and maps dating to the Middle Ages, and the 150,000-volume library includes a bible written by Martin Luther. Here we enjoy a concert of organ music before embarking on a fascinating excursion into the Puszta, the hinterland of Hungary, renowned for its paprika production and where we are treated to an impressive display that showcases the exceptional riding skills of the Puszta horsemen.

Wednesday 25th May – Novi Sad / Sremski Karlovci

Our morning is spent exploring Serbia's second largest city, Novi Sad. Overlooking the Danube, Novi Sad is a city of history and culture overlooked by the impressive Petrovaradin Fortress.

The pretty town of Sremski Karlovci has a huge history that belies its modest size. Originally home to an ancient Roman Fortress, the village became a major cultural and spiritual centre during the 18th century, a legacy still visible in its beautiful baroque edifices. Sremski Karlovci is also famous for its local wines, and we visit a local winery to sample the regional varieties.

Thursday 26th May – Belgrade

Our tour of Serbia's ancient capital reveals the story of this remarkable city and highlights include the Orthodox Cathedral, the Square of the Republic and the mighty Kalemegdan Fortress which once contained the whole city within its walls and affords breathtaking river views over the Sava towards the Danube.

The highlight of our tour is a private visit to the Royal Place. Built between 1924 and 1929, with the private funds of His Majesty King Alexander I, today the palace is inhabited by



Crown Prince Alexander who, if in residence, will welcome us to his home at our exclusive reception.

Friday 27th May – Golubac / Iron Gates Gorge

Dominating a rocky promontory where the river narrows, the 14th century fortress of Golubac guards the entrance to the Iron Gates Gorge. It was a formidable structure, fought over by the Ottomans, Bulgarians, Hungarians and Serbs.

This afternoon, we will cruise through the Iron Gates, which originally consisted of four narrow gorges and three wide basins until a huge lock and dam was built in the 1960s to control the speed of the river and make navigation safer. A haven for wildlife and birds, the Iron Gates is one of Europe's most dramatic natural wonders and areas of outstanding beauty. The spectacular fjord-like scenery is to be enjoyed as *Royal Crown* sails between the Carpathian and Balkan mountains.

Saturday 28th May – Vidin / Belogradchik

The rocks of Belogradchik are rock sculptures situated in the fore hills of the western Balkan mountain range. They contain groups of rock figures resembling people, animals, fortresses and pyramids, their red colour contrasting beautifully with the green broadleaf forests, the lush meadows and small vineyards around the site.

Sunday 29th May – Svishtov / Ruse

From Svishtov, we venture to Veliko Turnovo, the evocative capital of the medieval Bulgarian Tsars and dramatically set amidst forested hills, divided by the Yantra River. Commanding pride of place is the impressive Tsarevets fortress, citadel of the second Bulgarian empire, which is complemented by scores of churches and other ruins, many of which are still being unearthed.

The village of Arbanassi became a wealthy crafts and trade hub during the 17th and 18th centuries. Today Arbanassi is a picturesque open-air museum of cultural heritage and architecture. We re-join *Royal Crown* in Ruse.

Monday 30th May – Sulina

We spend the day relaxing on board as we sail along the border of Romania and Bulgaria. Watch the scenery glide gently by from the comfort of the Sun Deck or perhaps attend a lecture by our guest speaker.

Arriving in Sulina at sunset, this most easterly point of our journey is where the River Danube meets the Black Sea. The Danube stretches for 2,845km and kilometre markings can be seen along the length of the river; today, we celebrate the end of its journey at 'Km 0' with Champagne on the Sun Deck.

Tuesday 31st May – Tulcea / Danube Delta

Tulcea is the gateway to the Danube Delta, and from here we embark on a boat tour of this UNESCO protected aquatic wilderness which has the third largest biodiversity in the world, hosting over 5,500 flora and fauna species. Resident species include cormorants, white tailed eagles and glossy ibises whilst millions of Egyptian white pelicans arrive here every spring to raise their young.

Wednesday 1st June – Fetesti / UK

We disembark *Royal Crown* in Fetesti, before being transferred to Bucharest airport for our flight home.



Golubac Fortress

PRICES PER PERSON

Twin Cabins	Deluxe Cabin	£5,200
Double Cabins	Premium Cabin	£6,500
	Royal Suite	£8,250
Single Cabins	Deluxe Cabin	£6,500

To help you select your cabin, deck plans and cabin images can be found on pages 46 - 49.

Prices include: Economy class scheduled air travel. 9 nights on board *Royal Crown*.

Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. Guest Speaker. Cruise Director. Tour Manager. gratuities. complimentary Wi-Fi on board. overseas transfers. port taxes. airport taxes. *Travel insurance not included.*

GRAND RIVER VOYAGE I HIGHLIGHTS OF THE LOW COUNTRIES

Amsterdam to Amsterdam

Tuesday 5th April to Tuesday 19th April 2022

14 nights including 4 Gala Dinners

Guest Speakers: Professor Stefan Buczacki and John Ducker



Explore the rich history and picturesque towns and cities of the heart of the Low Countries, discovering the rural tranquillity of this unspoilt area. This cruise of varied interest, through the intricate network of rivers and waterways of The Netherlands and Belgium, offers something for everyone.

Discover delightful Dutch scenery as we visit the spectacular Keukenhof Gardens, and the contrasting highlights of these two enchanting countries including magnificent Amsterdam, with its myriad of canals and unique townhouses, the bustling port of Rotterdam, the famous windmills of Kinderdijk, the silver city of Schoonhoven, and the medieval cities of Ghent and Bruges.

Taste the best of Dutch and Belgian food and drink as you visit key cities to soak up local culture and sample the produce for which this area is renowned. Savour local beer in historic Brussels, enjoy the world-famous Belgian chocolate in Europe's diamond capital of Antwerp, sip award-winning Dutch wines in Limburg and taste one of The Netherlands' biggest exports, cheese, as we explore the picturesque city of Gouda.

This Grand Voyage will capture the real essence of The Netherlands and Belgium with a perfect mix of cities, riverscapes, local specialities and spring colour - a true feast for the senses.

Tuesday 5th April - UK / Amsterdam

Accompanied flight from London Heathrow to Amsterdam or rail from St. Pancras to Brussels and road transfer to Amsterdam.

Wednesday 6th April - Amsterdam

Amsterdam - Museum Van Loon.
Amsterdam - National Maritime Museum.

Thursday 7th April - Utrecht / Keukenhof

Utrecht - Keukenhof Gardens

Friday 8th April - Schoonhoven / Kinderdijk

Schoonhoven - Kinderdijk
Schoonhoven - Walking tour and Silver Museum.

Saturday 9th April - Rotterdam

Rotterdam - City tour.

Sunday 10th April - Ghent / Bruges

Ghent - Castle Loppem private tour and reception.

Ghent - Bruges canal cruise and chocolate tasting.

Monday 11th April - Ghent

Ghent - City tour.

Tuesday 12th April - Antwerp

Antwerp - Rubens House.



Wednesday 13th April - Antwerp

Antwerp - City tour and chocolate tasting at Palace op de Meir.

Antwerp - Plantin Moretus Museum

Thursday 14th April - Brussels

Brussels - City tour and beer tasting.

Friday 15th April - Maastricht

Maastricht - Old town walking tour.

Maastricht - Hoeve Nekum private vineyard tour and wine tasting.

Saturday 16th April - Cuijk / Neunen

Cuijk - Neunen van Gogh village experience.

Sunday 17th April - Schoonhoven / Gouda

Schoonhoven - Gouda walking tour and cheese museum.

Monday 18th April - Amsterdam / Keukenhof

Amsterdam - Keukenhof Gardens.

Tuesday 19th April - Amsterdam / UK

Transfer to Amsterdam airport or Brussels Midi railway station for the return journey to the UK.



See pages 16 - 23 for full itinerary details.



Amsterdam

Hebridean Highlights

- Keukenhof Gardens
- UNESCO World Heritage Site of Kinderdijk
- UNESCO World Heritage Site of Bruges
- Plantin Moretus Museum private tour and reception
- Brussels City Tour and Beer Tasting
- Hoeve Nekum Vineyard and Wine Tasting
- Van Gogh Village Experience
- Gouda Cheese Museum

PRICES PER PERSON

Twin Cabins	Deluxe Cabin	£7,320
Double Cabins	Premium Cabin	£9,220
	Royal Suite	£11,590
Single Cabins	Deluxe Cabin	£9,120

To help you select your cabin, deck plans and cabin images can be found on pages 46 - 49.

Prices include: Economy class scheduled air travel or Standard Premier Class Eurostar Rail travel. 14 nights on board *Royal Crown*. Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. Guest Speaker. Cruise Director. Tour Manager. gratuities. complimentary Wi-Fi on board. overseas transfers. port taxes. airport taxes. *Travel insurance not included.*

GRAND RIVER VOYAGE II FROM THE NORTH SEA TO THE BLACK SEA

Amsterdam to Fetesti

Monday 9th May to Wednesday 1st June 2022

23 nights including 6 Gala Dinners.

Guest Spears Michael Buerk, James Naughtie and Nick Hammond



Encompassing three of Europe's most famous waterways - the Rhine, Main and Danube - and eight countries, this grand voyage across the continent will travel 2,200 miles through Europe to the Balkans. Promising picturesque riverscapes at every bend, centuries of intriguing history and culture will unfold before your eyes. Discover Europe's great treasures as well as off-the-beaten-path gems.

Uncover Europe's majestic jewels as you wander wide-eyed through world-famous cities such as Cologne, Vienna and Budapest. Discover the wonders of numerous UNESCO World Heritage Sites such the dramatic Rhine Gorge, the picturesque Wachau Valley and the Danube Delta.

This ultimate Grand Voyage will leave you mesmerized and throughout your journey, tantalize your senses with exclusive wine and beer tastings, along with private musical recitals in some of the most impressive and atmospheric settings imaginable. Brimming with highlights, this magnificent journey will transport you in comfort and relaxing style on board *Royal Crown* through spectacular and ever-changing scenery to a new destination every day with the convenience of only unpacking once!



White Pelicans, Danube Delta



River Danube, Budapest



St Stephen's Cathedral, Vienna

Monday 9th May - UK / Amsterdam

Accompanied flight to Amsterdam, where *Royal Crown* awaits.

Tuesday 10th May - Arnhem

Arnhem - Het Loo Palace.

Wednesday 11th May - Cologne

Cologne - City tour, cathedral and Romano-Germanic Museum.

Thursday 12th May - Rhine Gorge / Rüdesheim

Cruise the UNESCO World Heritage site of the Rhine Gorge.

Rüdesheim - Schloss Vollrads tour and wine tasting.

Friday 13th May - Aschaffenburg

Aschaffenburg - Tour of Old Town.
Aschaffenburg - Schloss Mespelbrunn.

Saturday 14th May - Miltenberg / Wertheim

Miltenberg - Walking tour.
Wertheim am Main - Bronnbach Monastery.

Sunday 15th May - Würzburg

Würzburg - Walking tour and Prince Bishop's Palace.

Monday 16th May - Bamberg

Bamberg - Walking tour and private recital at the New Residence.



Tuesday 17th May - Nuremberg

Nuremberg - City tour and Albrecht Durers house.
Nuremberg - Roth Castle and city tour.

Wednesday 18th May - Regensburg

Regensburg - Walking tour of the Old Town and the world's oldest sausage kitchen.

Thursday 19th May - Passau

Passau - City tour and Cathedral of St Stephen.

Friday 20th May - Melk / Durnstein

Melk - Artstetten Castle and Wachau Valley cruise.
Dürnstein - Town tour and wine tasting at Weissenkirchen.

Saturday 21st May - Vienna

Vienna - City tour including St Stephen's Cathedral and Opera House.

Vienna - Palace of Schönbrunn - Private tour, concert and dinner.



Sunday 22nd May - Bratislava

Bratislava - Tour of the old town.
Bratislava - String quartet recital in the gothic Klarissen Church.

Monday 23rd May - Budapest

Budapest - Hungarian Parliament and Market Hall.
Budapest - Buda Castle Gardens & Museum of Fine Arts.

Tuesday 24th May - Kalocsa

Kalocsa - Archbishop's Palace and Organ Concert.
Kalocsa - Puszta excursion and horse-riding display.

Wednesday 25th May - Novi Sad / Sremski Karlovci

Novi Sad - City tour.
Sremski Karlovci - City tour and wine tasting.

Thursday 26th May - Belgrade

Belgrade - City tour and private visit to the Royal Place with exclusive reception.



Friday 27th May - Golubac / Iron Gates Gorge

Golubac - Golubac Fortress.
Cruise the Iron Gates Gorge.

Saturday 28th May - Vidin / Belogradchik

Vidin - Baba Vida fortress and private symphony concert at the Opera House.

Vidin - Belogradchik rock sculptures.

Sunday 29th May - Svishtov / Ruse

Svishtov - Veliko Turnovo. Svishtov - Arbanassi.

Monday 30th May - Sulina

A relaxing day cruising to the Black Sea.

Sulina - sunset arrival at the Black Sea with Champagne on the Sun Deck.

Tuesday 31st May - Tulcea / Danube Delta

Tulcea - Danube Delta boat tour.

Wednesday 1st June - Fetesti / UK

We disembark *Royal Crown* in Fetesti, before being transferred to Bucharest airport for our flight home.

For full itinerary details please see pages 24-35.

Hebridean Highlights

- Het Loo Palace
- Schloss Vollrads Wine Tasting
- Private Recital at the Bamberg New Residence
- UNESCO World Heritage Site of Wachau Valley
- Exclusive Tour, Dinner and Concert at Schönbrunn Palace
- Belgrade Royal Palace
- Iron Gates Gorge
- UNESCO World Heritage Site of Danube Delta

PRICES PER PERSON

Cabin Type	Cabin	Price
Twin Cabins	Deluxe Cabin	£12,450
	Premium Cabin	£15,580
Double Cabins	Royal Suite	£19,700
	Deluxe Cabin	£15,490

To help you select your cabin, deck plans and cabin images can be found on pages 46 - 49.

Prices include: Economy class scheduled air travel. 23 nights on board *Royal Crown*.

Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. Guest Speaker. Cruise Director. Tour Manager. gratuities. complimentary Wi-Fi on board. overseas transfers. port taxes. airport taxes. *Travel insurance not included.*

GRAND RIVER VOYAGE III SPLENDOURS OF EUROPE



Amsterdam to Budapest

Monday 9th May to Monday 23rd May 2022 14 nights including 4 Gala Dinners

Michael Buerk and James Naughtie

The tranquil Dutch waterways reveal sweeping panoramas and limitless horizons, before joining the Rhine and Main rivers which flow through beautiful landscapes of forests and luscious vineyards. Proud fortresses sit atop their lonely perches; fairy tale castles sit atop precipitous cliffs; and medieval towns, along the banks, are rich in cultural heritage.

Uncover Europe's majestic jewels as you wander wide-eyed through world-famous cities such as Cologne, Vienna and Budapest. Discover the wonders of numerous UNESCO World Heritage sites such the dramatic Rhine Gorge and the picturesque Wachau Valley.

The Danube journeys through the very heart of Europe, calling in at some of the world's most elegant, vibrant and influential cities. Multiple capitals, including Budapest, Bratislava and Vienna, sit along the course of this beautiful waterway, providing you with an insight into the history of the continent.

Monday 9th May - UK / Amsterdam

Accompanied flight to Amsterdam, where *Royal Crown* awaits.

Tuesday 10th May - Arnhem

Arnhem - Het Loo Palace.

Wednesday 11th May - Cologne

Cologne - City tour, cathedral and Romano-Germanic Museum.

Thursday 12th May - Rhine Gorge / Rüdesheim

Cruise the UNESCO World Heritage site of the Rhine Gorge.

Rüdesheim - Schloss Vollrads tour and wine tasting

Friday 13th May - Aschaffenburg

Aschaffenburg - Schloss Mespelbrunn.

Saturday 14th May - Miltenberg / Wertheim

Miltenberg - Walking tour.

Wertheim am Main - Bronnbach Monastery.

Sunday 15th May - Würzburg

Würzburg - Walking tour and Prince Bishop's Palace.

Monday 16th May - Bamberg

Bamberg - Walking tour and private recital at the Bamberg New Residence.



Tuesday 17th May - Nuremberg

Nuremberg - City tour and Albrecht Durers house.

Nuremberg - Roth Castle and city tour.

Wednesday 18th May - Regensburg

Regensburg - Walking tour of the Old Town and the world's oldest sausage kitchen.

Thursday 19th May - Passau

Passau - City tour and Cathedral of St Stephen.

Friday 20th May - Melk / Dürnstein

Melk - Artstetten Castle and Wachau Valley cruise.

Dürnstein - Town tour and wine tasting at Weissenkirchen.

Saturday 21st May - Vienna

Vienna - City tour including St Stephen's Cathedral and Opera House.

Vienna - Palace of Schönbrunn - Private tour, concert and dinner.



Sunday 22nd May - Bratislava

Bratislava - Tour of the old town. Bratislava - String quartet recital in the gothic Klarissen Church.

Monday 23rd May - Budapest/UK

We disembark *Royal Crown* in Budapest for a short city tour before being transferred to the airport for our flight home.

For full itinerary details see pages 24-31



Hebridean Highlights

- Het Loo Palace
- Schloss Vollrads Wine Tasting
- Private Recital at the Bamberg New Residence
- Nuremberg City Tour and Roth Castle
- Passau City Tour
- UNESCO World Heritage Site of Wachau Valley
- Exclusive Tour, Dinner and Concert at Schönbrunn Palace
- Bratislava City Tour and String Quartet Recital

PRICES PER PERSON

Twin Cabins	Deluxe Cabin	£7,510
Double Cabins	Premium Cabin	£9,410
	Royal Suite	£11,860
Single Cabins	Deluxe Cabin	£9,310

To help you select your cabin, deck plans and cabin images can be found on pages 46 - 49.

Prices include: Economy class scheduled air travel. 14 nights on board *Royal Crown*.

Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. Guest Speaker. Cruise Director. Tour Manager. gratuities. complimentary Wi-Fi on board. overseas transfers. port taxes. airport taxes. *Travel insurance not included.*

GRAND RIVER VOYAGE IV FROM BAVARIA TO THE BLACK SEA



Nuremberg to Fetesti

Tuesday 17th May to Wednesday 1st June 2022 15 nights including 4 Gala Dinners

Guest Speakers: James Naughtie and Nick Hammond

The Danube journeys through the very heart of Europe, calling in at some of the world's most elegant, vibrant and influential cities. Multiple capitals, including Budapest, Vienna and Bratislava, sit along the course of this beautiful waterway, providing you with an insight into the history of the continent.

Absorb all that Europe's most cultured river has to offer, with its wealth of grand baroque architecture, medieval cities, picture perfect towns and the sights that inspired Strauss and Mozart. With the peace and tranquillity of the enchanting Wachau Valley, this truly is a cruise which offers a host of delights.

The banks of the Danube, lined with castles and fortresses, formed the boundary between great empires, and its waters served as a vital commercial highway between nations. Our voyage takes us through Germany, Austria, Hungary, Croatia, Serbia, Bulgaria and Romania to explore some of the ancient settlements and imperial cities which have been built along this great river.

The lower course of the Danube flows through the dramatic, narrow gorge of the Iron Gates to the Black Sea. Just before reaching the sea, it forms the second largest and best preserved of Europe's deltas with 2,200 square miles of rivers, canals, marshes, tree-fringed lakes and reed islands. The Danube Delta is a wildlife enthusiast's paradise as the maze of canals bordered by thatch, willows and oaks offers the perfect breeding ground for the 300 species of birds which make the delta their home.

Tuesday 17th May - Nuremberg / UK

Accompanied flight to Munich and onward transfer to Nuremberg where *Royal Crown* awaits.

Wednesday 18th May - Regensburg

Regensburg - Walking tour of the Old Town and the world's oldest sausage kitchen.

Thursday 19th May - Passau

Passau - City tour and Cathedral of St Stephen.

Friday 20th May - Melk / Dürnstein

Melk - Artstetten Castle and Wachau Valley cruise.
Dürnstein - Town tour and wine tasting at Weissenkirchen.

Saturday 21st May - Vienna

Vienna - City tour including St Stephen's Cathedral and opera house.
Vienna - Palace of Schönbrunn - Private tour, concert and dinner.



Sunday 22nd May - Bratislava

Bratislava - Tour of the old town.
Bratislava - String quartet recital in the gothic Klarissen Church.

Monday 23rd May - Budapest

Budapest - Hungarian Parliament and Market Hall.
Budapest - Buda Castle Gardens and Museum of Fine Arts.

Tuesday 24th May - Kalocsa

Kalocsa - Archbishop's Palace and Organ Concert.
Kalocsa - Puszta excursion and horse-riding display.

Wednesday 25th May - Novi Sad / Sremski Karlovci

Sremski Karlovci - City tour and wine tasting.

Thursday 26th May - Belgrade

Belgrade - City tour and private visit to the Royal Place with exclusive reception.



Friday 27th May - Golubac / Iron Gates Gorge

Golubac - Golubac Fortress.
Cruise the Iron Gates Gorge.

Saturday 28th May - Vidin / Belogradchik

Vidin - Baba Vida fortress and private symphony concert at the Opera House.
Vidin - Belogradchik rock sculptures.

Sunday 29th May - Svishtov / Ruse

Svishtov - Veliko Turnovo. Svishtov - Arbanassi.

Monday 30th May - Sulina

A relaxing day cruising to the Black Sea.
Sulina - sunset arrival at the Black Sea with Champagne on the Sun Deck.

Tuesday 31st May - Tulcea / Danube Delta

Tulcea - Danube Delta boat tour.

Wednesday 1st June - Fetesti / UK

We disembark *Royal Crown* in Fetesti before being transferred to Bucharest airport for our flight home.

For full itinerary details see pages 28-35



Bratislava Castle

Hebridean Highlights

- UNESCO World Heritage Site of Regensburg Old Town
- Artstetten Castle
- Exclusive Tour, Dinner and Concert at Schönbrunn Palace
- Bratislava City Tour and String Quartet Recital
- Hungarian Parliament & Buda Castle Gardens
- Puszta Horse Show, Kalocsa
- Belgrade Royal Palace
- UNESCO World Heritage Site of Danube Delta

PRICES PER PERSON

Twin Cabins	Deluxe Cabin	£8,270
Double Cabins	Premium Cabin	£10,310
	Royal Suite	£13,070
Single Cabins	Deluxe Cabin	£10,260

To help you select your cabin, deck plans and cabin images can be found on pages 46 - 49.

Prices include: Economy class scheduled air travel. 15 nights on board *Royal Crown*.

Full board including house wines, Taittinger Champagne by the glass, spirits, beers, soft drinks, tea and coffee. All shore excursions. Guest Speaker. Cruise Director. Tour Manager. gratuities. complimentary Wi-Fi on board. overseas transfers. port taxes. airport taxes. *Travel insurance not included.*

ROYAL CROWN CABINS

All cabins on board *Royal Crown* offer en-suite facilities, television and adjustable air-conditioning; ample wardrobe space and bedside drawers provide sufficient storage and there is a safe in the wardrobe for valuables. A hairdryer is also provided together with bathrobes, slippers and Molton Brown toiletries.

All cabins feature:

- Shower room
- Molton Brown shower and body products
- Hair dryer
- Slippers and bathrobes
- Complimentary mineral water
- Spacious built-in wardrobes
- Safety deposit box
- Individual thermostat for air conditioning and heating
- TV with satellite channels



Royal Suite



Shower Room



Premium Cabin



Royal Suite Sitting Area



Deluxe Cabin

ROYAL SUITES

Panorama Deck
Picture windows
King-size bed

The Royal Suites are centrally located on the Panorama Deck, each with a king-size bed comprising two single mattresses in one solid bed frame with two duvets; the beds cannot be split into twin format. The suites also comprise a separate seating area with sofa, easy chair and dressing table/writing desk.

PREMIUM CABINS DELUXE CABINS

Select Deck
Portholes
Queen-size bed

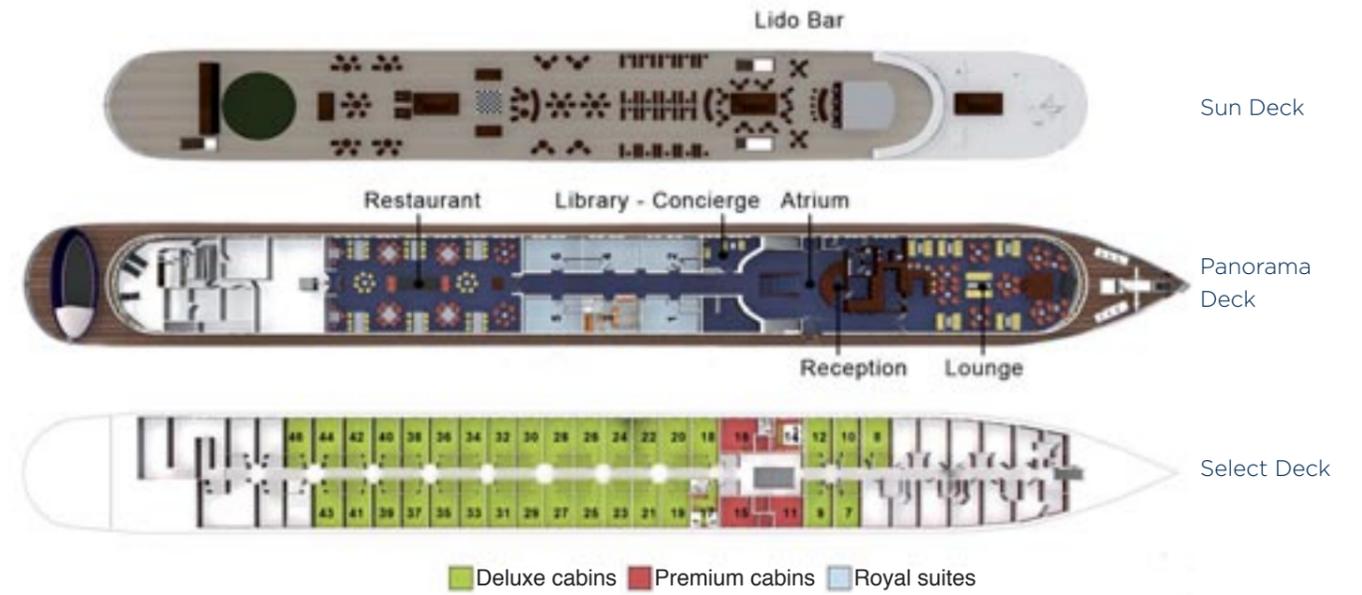
The Premium Cabins are located on the Select Deck, each with a queen-size bed comprising two single mattresses in one solid bed frame with two duvets; the beds cannot be split into twin format.

Select Deck
Portholes
Twin beds (2 single beds)

The Deluxe Cabins are located on the Select Deck each with twin beds; the beds cannot be arranged as a double.



DECK PLANS



ROYAL SUITES

Panorama Deck
18.2m²
Separate sitting area
King-size bed
Shower room
Picture windows
Daily fresh fruit platter



PREMIUM CABINS

Select Deck
14m²
Queen-size bed
Shower room
Portholes



DELUXE CABINS

Select Deck
13.5m²
Twin beds (2 single beds)
Shower room
Portholes



Wachau Valley, the Danube

GENERAL INFORMATION

Passengers who have never cruised before, or who have not cruised with Hebridean Island Cruises, will no doubt have many questions to ask about our river cruises, our operation and many other matters. This piece has been written to give you some general information about river cruising with us. Our aim is your complete enjoyment of the river cruise holiday, and all of our staff will do all they can to ensure this. If you have any queries about your booking, we will always be pleased to help you. Please feel free to telephone us on 01756 704704.

The Foreign, Commonwealth and Development Office produces up-to-date travel information to help British travellers make informed decisions about travelling abroad. For further information please visit www.gov.uk/foreign-travel-advice.

BEFORE YOU GO

PASSPORTS AND VISAS

All British citizens require a full 10-year passport valid for at least six months after the date of travel for all countries to be visited and with spare pages. It is the responsibility of each passenger to check with the various embassies or consulates involved in their particular river cruise to ensure that they have the necessary documentation to enter all countries to be visited. Any passengers arriving at the departure port/airport terminal without a passport or correct documentation will be refused permission to board the ship/aircraft. Failure in this respect is not covered by insurance and no refund can be made. The Purser on board deals with all immigration formalities.

HEALTH, VACCINATIONS AND MEDICAL INFORMATION

As health regulations are ever changing, we recommend you consult your GP, or contact MASTA (Medical Advisory Service for Travellers Abroad) www.masta-travel-health.com at least 12 weeks before your intended departure to check the latest requirements of the countries you will be visiting. At the time of going to print, March 2022, there are no mandatory vaccination requirements for destinations featured in this brochure. If you do not normally enjoy good health, you should consult your doctor regarding the advisability of taking a cruise and being away from the usual medical and hospital facilities. Your insurance company must be advised of any pre-existing condition at the time of booking and of any condition arising subsequently prior to departure, otherwise your insurance may be invalid. We ask you to advise us on the booking form of any disability or illness so that we can advise our on board team.

CHILDREN

There are no recreational facilities for children on board *Royal Crown* and reservations for those under the age of 11 are not advised.

PASSENGERS WITH SPECIAL NEEDS

Hebridean Island Cruises will always try to accommodate passengers with special needs. However, the following conditions apply:

Medical situations: any disability or medical condition that requires special treatment or medical apparatus must be reported to the company in writing along with the appropriate payment due at the time of booking. These include, but are not limited to, wheelchairs, oxygen therapy, dialysis, etc. Failure to disclose a medical situation at the time of booking may result in you being denied boarding at the port of embarkation. See Medical Facilities.

Health care companions: all passengers with special needs must be self-sufficient and must be accompanied by a passenger who will take full responsibility for any assistance needed during the cruise and in the event of an emergency.

Passengers with limited mobility: we feel we should point out that we are not specialists in catering for the disabled. If you or any person travelling with you suffers from a disability, you must contact our office for advice before you make your booking.

At all ports of call featured in this cruise programme, passengers are required to walk up or down the gangway when embarking or disembarking the vessel. There are times when river cruisers are rafted up alongside each other; this might mean walking through one or more river cruisers to access your vessel. Please note there is no lift on board *Royal Crown*, there are stairs between decks and steps up to the Sun Deck.

Note: the company has the right to refuse or revoke passage to anyone who, in its judgement, is in a physical or mental condition unfit for travel, or who may require care beyond that which the vessel can provide.

Pregnancy: regulations vary from airline to airline, but some will refuse to carry women who will be 28 weeks pregnant on the date of return travel. If you are in any doubt, please check with the airline concerned and we would recommend that you also consult your doctor prior to travel.

Special diets: we can usually make provisions for special diets provided that sufficient notice is given. A vegetarian choice is available on board and vegetarian meals are also available on flights where served. Please indicate any requests at the time of booking. We will make every effort to satisfy your request, although this cannot be guaranteed.

SHORE EXCURSIONS

Shore excursions are included in your cruise fare in every port of call, where available. Please note that the company reserves the right to amend, cancel or substitute an included shore excursion and in these circumstances is under no obligation to make a refund.

TRANSPORT

Parking/Accommodation: approximately 16 weeks before departure we will send you details of long-term parking and accommodation at your departure airport should this be required.

Flights: we use scheduled flights, however, we are not always in a position to confirm full flight details at the time of booking and any information that may be provided at that time is subject to change. Return transfers and baggage handling between the airport and the vessel are included. Baggage allowance is 23kg on most scheduled flights, although it may vary slightly according to the carrier. All flights are non-smoking. In some countries, local airport departure taxes cannot be included as part of your air ticket and must be paid locally by the passenger on departure. To avoid queues at the airport, if our local agents are able to obtain these on your behalf in advance, they will do so and the cost will be added to your final invoice or on-board account. You must check in at airports at least 2 hours before your flight is due to take off. If you do not check in on time, the airline may not allow you to board the flight. We cannot accept responsibility if such situations arise and, whilst we will do our best to arrange alternative transport, any resulting costs will be your responsibility.

FLIGHT DELAYS

Unfortunately, it is impossible to guarantee that all flights will take off exactly on time, as travel delays can occur for any number of reasons. In the event of a delay in departure from an airport, for reasons other than those which are the responsibility of the airline, the company policy is to arrange for our passengers to be provided, whenever practical, with the following welfare arrangements: 3-5 hours delay – light refreshments; over 5 hours delay – a main meal.

INDEPENDENT TRAVEL ARRANGEMENTS

Hebridean Island Cruises will have no responsibility, financial or otherwise, in regard to air or rail travel arrangements made by others, including those related to the use of frequent flyer, non-refundable and other restricted travel tickets. This exclusion of liability by the company includes the consequences to independently arranged air or rail travel that may result from last-minute changes in the embarkation and disembarkation ports, cancellation of tours and delays in arrival at the departure airport (see the Conditions of Carriage in the Fair Trading Conditions for more details of these exclusions from liability). No airport transfers can be provided for passengers using independently arranged air or rail travel and/or choosing to take air credit options. The travel insurance policy should be checked in regard to its coverage of such independent air arrangements.

ON BOARD

CURRENCY AND PAYMENTS

On board all prices are in Euros €.

As there are no foreign exchange facilities on board, we would recommend that you purchase any currency requirements you expect to need before you travel. There is little opportunity to visit banks whilst on excursions. For purchases ashore, many shops accept most major credit cards. A cashless system operates on board with passengers settling accounts at the end of the cruise. Visa and MasterCard credit cards and cash are accepted for payment of on-board accounts. Maestro cards, debit cards and personal cheques are not accepted.

MEDICAL FACILITIES

Please note that there are no medical facilities on board. You are required to bring details of your valid travel insurance policy with you. There will, of course, be access to shore side medical facilities at our frequent ports of call. All passengers must complete a Public Health questionnaire prior to embarkation.

DINING ARRANGEMENTS

Breakfast will be buffet style with lunch being a combination of buffet style meals and waiter service. Dinner will be waiter service. Meal times will vary according to the daily programme.

TELEPHONES

There is a telephone in your cabin which can be used to contact Reception. In an emergency only, the telephone at Reception may be used, the cost of which will be added to your shipboard account.

ELECTRICAL APPLIANCES

Cabins feature 220 volt current. The use of hair dryers, electric rollers, curling irons, electric shavers and other small appliances should be checked with Reception but, for safety reasons, the use of travel irons and any tea/coffee making equipment is strictly prohibited. Each cabin is equipped with a hair dryer. There is a limited number of plug adapters on board and we therefore recommend bringing your own adapter if possible.

LAUNDRY

Valet service is available for laundry and ironing. A laundry bag and order form are provided in your cabin wardrobe. Charges are applicable.

DRESS

As a general rule, for days on board and ashore, casual wear is the order of the day. It should be light, comfortable and easy to care for. A sweater and jacket for cooler evenings and a light raincoat are also advisable.

On warmer days the weather will usually be suitable for sunbathing, so try not to forget your wrap, bathing suit, sunglasses, sunhat and sunscreen. For trips ashore and for walking on cobbled streets, comfortable, sturdy walking shoes are a must. You may also want to bring with you a camera, binoculars, umbrella and insect repellent.

In certain countries, shorts, short skirts, bare arms and shoulders will not be appreciated locally and you may be prohibited entry to certain sites. Advice will be given on board.

SMOKING

Passengers are only permitted to smoke on the open decks. Smoking is not permitted on excursion coaches.

SAFETY INFORMATION

Safety information, in the event of an emergency, will be given early in the cruise. Please see your Daily Programme for more information.

RIVER CONDITIONS

Please note that river cruise itineraries and ports of call may have to be changed without prior notice if affected by natural conditions such as high or low water levels or changes to local mooring restrictions or lock closures.

River vessels may at times moor alongside each other. This may result in reduced visibility from your cabin.

GENERAL

SPECIAL REQUESTS

We are unable to accept 'conditional bookings'. Please note any special requests clearly on your Pre-Cruise Questionnaire and we will do our best to comply with your wishes. We must point out that failure to fulfil a special request cannot be considered a breach of contract on the part of the company.

CHANGE OF ADDRESS

We particularly ask you to tell us in writing of any alterations to your address before departure, and in any communication, please state the cruise on which you are travelling.

DATA PROTECTION ACT 1998

Please be assured that we have methods in place to protect the personal booking information held by us. This information will be passed on to the principal and to the relevant suppliers of your travel arrangements. The information may also be provided to public authorities such as customs or immigration if required by them, or as required by law. Certain information may also be passed on to security or credit checking companies. If you travel outside the EU, controls on data protection may not be as strong as the legal requirements in this country. We will only pass your information on to persons responsible for your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities or dietary/religious requirements. (In making your booking, you

consent to this information being passed on to the relevant persons. If we cannot pass this information to the relevant suppliers, whether in the EU or not, we will be unable to accept your booking). Full details of our data protection policy are available upon request.

CHANGES TO YOUR CRUISE

The information in this brochure outlines details of our carefully planned programme. Should any subsequent events cause us to change our plans or affect the published itinerary in any way, we will let passengers know. However, in the event of war or threat of war, political unrest, terrorist activity, nuclear disaster or other similar events, we maintain the unreserved right to cancel, postpone or alter without prior consultation, any itinerary in whole or in part, in order to safeguard passengers, ship and employees. See Fair Trading Conditions.

GUEST SPEAKERS/ENTERTAINMENT

If any of our confirmed guest speakers are unable to travel on their allotted cruise, Hebridean Island Cruises reserves the right to engage alternative guest speakers and entertainers.

OVERSEAS STANDARDS

It is a fact of life that when we travel to different countries, we often find that the customs, traditions and general pace at which things are done can be very different from what we are used to in the UK. As far as standards of safety are concerned, the suppliers of services must comply with the rules and regulations of their own country and these are not always as strict as they are in the UK. Every care is taken to contract the best available transport, however, standards can vary.

DANGEROUS GOODS

We direct your attention to the fact that it is an offence to carry on board aircraft or river cruisers any goods of a dangerous or damaging nature. Remember that petrol and other lighter fluids, including fluids for hair curlers, come under the terms of the Explosives Act; their inclusion in heavy baggage is strictly prohibited.

BROCHURE ACCURACY

The information contained in this brochure is checked for accuracy by our UK staff, our overseas staff and our agents. Nevertheless, we would ask you to bear in mind that things can change and often happen without our prior knowledge. However, should we become aware of any long term or permanent change which is considered would have a permanent effect upon your enjoyment of the cruise, we will do our utmost to advise you.

Hebridean Island Cruises Limited Conditions of Business

1 THE CONTRACT

1.1 The contract is between HEBRIDEAN ISLAND CRUISES LIMITED ('The Company', 'we', 'us') and each person booking with the Company (including the parents or guardian of any person under 18 years of age) ('the Passengers', 'you', 'your'). Please note that information contained in the section headed "General Information" in our brochure or in these or any other comparable sections, and any other relevant information on our website also forms part of your contract with the Company.

1.2 The Lead Passenger warrants as a fundamental term of the contract that he/she has read these terms and conditions and has the authority to and agrees to be bound by them. Furthermore that he/she is authorised by each Passenger named on the confirmation invoice (and, where such passenger is under 18, by his or her parents or guardian) to enter into a contract with the Company on their behalf. Unless otherwise indicated, the Lead Passenger warrants that the Passenger information given may be used by the Company or its partners for future marketing purposes.

1.3 No contract exists until the Company has received the full deposit (or, where appropriate, the full price) and a confirmation invoice has been issued. Please note that a contract will exist even if the Company is unable to confirm all holiday details (e.g. flights) at the time of booking. A confirmation invoice will be sent to the Lead Passenger.

1.4 All details on the confirmation invoice (and on any additional documents produced by the Company) will be deemed to have been accepted unless the Company receives notification to the contrary in writing from the Lead Passenger within 14 days of the date of dispatch (which will be deemed to be 2 days after the date of issue). If any errors are not immediately identified and reported, any cost of rectifying the same at a subsequent date must be met by the Passenger. Please note that Passengers not following these instructions will be fully liable for any costs that may subsequently be incurred in rectifying errors at a later date. In the case of flight tickets and e-tickets these must be checked by Passengers and the Company must be notified of any errors immediately.

1.5 It is expressly agreed that all Passengers and their luggage are carried subject to the Conditions of Carriage of the airlines and shipping company used, some of which limit or exclude liability. Copies of these conditions are available on request. Any compensation payable for non-performance or improper performance of land, sea and air carriage services shall be limited in accordance with the international conventions which govern such services.

1.6 All monies the Passengers pay to a travel agent are held by him on behalf and for the benefit of the Trustees of the Air Travel Trust at all times. This is subject to the agent's obligation to pay it to the Company for so long as the Company does not fail. If the Company fails, any money held at that time by the agent, or subsequently accepted from the Passengers by him, is and continues to be held on behalf of and for the benefit of the Trustees of the Air Travel Trust without obligation to pay that money to the Company.

1.7 The Company reserves the right to cancel bookings and levy cancellation charges on the scale in section 7 below if balance payments are not received in full at least 16 weeks before departure.

1.8 Travel insurance (where purchased through us or directly with a third party) does not form part of your contract with the Company or of any "package".

1.9 All employees, agents, contractors, sub-contractors, suppliers and insurers of the Company shall be bound by these Booking Terms and Conditions.

1.10 These Booking Terms and Conditions apply only to cruise packages booked directly with the Company or through an ABTA Travel Agent and where the Company is acting as principal.

1.11 The contract and all other proceedings arising out of or in connection with it shall be governed by English law and the jurisdiction of the English courts. Passengers may, however, choose the law and jurisdiction of Scotland or Northern Ireland if they so wish. If and in so far as a claim against the Company is governed by the Athens Convention it may be brought in any Court specified in Article 17 of the Convention.

2 THE BOOKING PROCESS

2.1 An initial deposit of 10% of the cruise fare payable is due at the time of booking with an additional deposit of 15% of the cruise fare due on the 31st January 2021, or full payment for bookings taken within 17 weeks of departure, is due on booking. A higher deposit may be payable if any supplier(s) require additional payments for a service prior to the balance due date. Payment of a deposit means acceptance of these Booking Terms and Conditions. The Company takes no responsibility for foreign currency transaction processing fees levied by issuing banks.

2.2 If the deposit and/or balance are not paid on time, the Company reserves the right to cancel the contract and apply any cancellation charges set out in section 7.

2.3 Passengers with physical or mental disabilities or other conditions which may require special treatment or assistance (including Passengers who may require the use of a wheelchair) must advise the Company at the point of enquiry. They may then be required to complete a questionnaire before the suitability of the holiday is assessed, see section 10.

2.4 The Company may (at its discretion) offer Passengers at the time of booking a guaranteed cabin booking (a "Guarantee Cabin"). Under such offers a Passenger is guaranteed to receive a cabin of a specified type although the precise location of the cabin is at the Company's discretion. The Company may (at its discretion) upgrade a Guarantee Cabin to a higher category cabin at no additional cost to the Passenger. The Company may allocate specific cabins under guarantee offers at any time up until the Passenger arrives on the vessel at the port of embarkation. Once Guarantee Cabins have been allocated, the Company is unable to accept Passenger change requests. If Passengers book two or more back-to-back cruises and one or more cruise includes Guarantee Cabins, it is possible that Passengers may be allocated different cabins on each cruise and may need to move between cabins on changeover day(s).

2.5 Where you have booked a Package and the Company is acting as a Package Organiser, it will accept responsibility for the Travel Arrangements making up your Package as an "organiser" under the Package Travel and Linked Travel Arrangements Regulations 2018. It is the Company's duty where it is acting as the Package Organiser to ensure that the Passengers have been provided with all details set out here <https://www.legislation.gov.uk/ukxi/2018/634/schedule/1/made> before the booking is made. If you have not been given sufficient information please let the Company know immediately.

2.6 More information on key rights under the Package Travel and Linked Arrangements Regulations 2018 can be found here <https://www.legislation.gov.uk/ukxi/2018/634/schedule/2/made>

3 PRICES AND SURCHARGES

3.1 The Company reserves the right to alter the published prices of any of the holidays. Passengers will be advised of the current price of the holiday that they wish to book before any contract is confirmed.

3.2 The price of the travel arrangements in this brochure was calculated using exchange rates current at the time of publishing. Changes in the price of the carriage of passengers resulting from changes to the cost of fuel or other power sources, the level of taxes or other fees imposed by third parties including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports or exchange rates mean that the price of travel arrangements may change after booking. The Company undertakes, however, that no changes to charges will be made within 30 days of departure.

3.3 The Company will absorb and the Passenger will not be charged for, any increase equivalent to up to 2% of the total holiday cost (excluding any amendment charges). The Company may, at its discretion, charge the Passenger any increase above 2%. If the increase is more than 8% of the price of their travel arrangements, Passengers will have the option of accepting a change to another holiday if there is one or cancelling and receiving a full refund of all monies paid, except for any amendment charges. If the Company is able to offer another holiday of a higher price to the original holiday booked, then the Passenger will be asked to pay the difference. If the alternative holiday is a lower price, the Passenger will be refunded the difference. Should Passengers decide to cancel their holiday under these circumstances, they must do so within 14 days of the date of the invoice for the additional charge.

3.4 Should the total cost to the Company of a Passenger's holiday fall by more than 2% due to any of the changes mentioned above then the Company will pass on to Passengers any refund due. Passengers should note that travel arrangements are not always purchased in local currency and some changes in local currency costs may have no impact on the price of Passengers' travel due to contractual and other protection in place.

3.5 All outstanding balances on onboard accounts must be settled in full before the Passenger finishes the cruise. If any Passenger fails to settle their onboard account then the Company shall be entitled to take whatever steps may be necessary to recover the monies due and shall be entitled to pass on any costs incurred in doing so.

4 SHORE EXCURSIONS

4.1 Unless stated otherwise (see section 4.4) all excursions are part of the Passengers' package holiday. The Company will at all times endeavour to appoint reputable and competent operators to supply excursions.

4.2 Passengers should be aware that they may also be subject to terms and conditions imposed by local excursion operators as well as these terms and conditions.

4.3 In the event of an excursion being cancelled, the Company will take all reasonable steps to ensure that Passengers are offered a choice of an alternative excursion.

4.4 If you request an exceptional or bespoke excursion to be arranged during your holiday that is not part of your original booking, this will not be part of your package holiday. Any exceptional or bespoke excursions booked will be subject to a separate contract with the relevant supplier providing that particular excursion or services. In this case the supplier's terms and conditions will apply and they will be responsible for the provision of the excursion. We will let you know if this is the case.

5 INSURANCE

5.1 Passengers must have travel insurance arrangements in force for the entire duration of the holiday. Details of the insurance policy (which must at a minimum cover medical charges, cancellation, curtailment, evacuation (from the vessel) and repatriation costs for not less than £5 million) must be provided at the time of booking if possible, but no later than six months prior to the scheduled date of departure or at the time of booking if bookings are made within six months of the date of departure.

5.2 The Company is not responsible for checking that Passengers have the correct level of insurance and will not be liable for any costs, howsoever arising, in excess of any travel insurance cover purchased.

6 CHANGES BY PASSENGERS

6.1 The Company will do its utmost to ensure that amendments requested by Passengers are accommodated, but the Company makes no guarantee that these requests will be met. Any change request must be made in writing by the Lead Passenger and the Company reserves the right to pass on the costs we incur from our suppliers of making any such changes as well as our administration charge. Passengers must be aware that charges associated with amendments are likely to increase nearer to the date of departure.

6.2 Additional passengers or cruises may be added to a booking at any time subject to availability. In each case a deposit (or full payment, as relevant) per additional Passenger will be required by the Company and all other booking conditions must be met before the new contract exists.

6.3 Requests for significant amendments to booking details (e.g. change of ship or sail date) received before the balance due date will be treated as a new booking. At the Company's sole discretion, the original booking will either be deemed cancelled (and be subject to the cancellation charges set out in section 7), or will be deemed amended (and be subject to any costs we incur from our suppliers for making any changes as well as an administration charge of £75 per Passenger). Any deposit paid, discount applied or promotion applicable to a booking that is cancelled or amended will only be transferred to a new booking at the Company's discretion.

6.4 For minor amendments to booking details received before the balance due date (e.g. passenger name changes) any costs we incur from our suppliers for making any changes as well as an administration charge of £30 per Passenger affected will be charged. If name changes are required to scheduled flight details, the supplier charge may be significantly more than other changes and will be quoted on request. Passengers should also be aware that airlines may not allow transfer of Passenger names and in such cases a flight booking might need to be cancelled and rebooked, subject to availability, and at the Passenger's expense. Any non-refundable charges will be notified to you prior to booking.

6.5 Except for section 6.6, amendments after the balance due date cannot be made and you will need to cancel your booking and make a new booking for any amendments to be made.

6.6 You can transfer your booking to another person, who satisfies all the conditions that apply to this booking, by giving the Company notice in writing as soon as possible and no later than 7 days before departure. Both the Lead Passenger and the new Passenger are responsible for paying all costs we incur in making the transfer.

6.7 After an amendment is applied a new confirmation invoice will be issued at which point the contract will be deemed to be amended accordingly.

7 CANCELLATIONS BY PASSENGERS

7.1 A Passenger may cancel a booking at any time. Cancellation will take effect when the Company has received written notice of cancellation signed by the Lead Passenger. Since we incur costs in cancelling your holiday you will have to pay cancellation charges as follows:

Period before departure within which the Company receives notice	Cancellation charge per passenger
After payment of deposit	Loss of deposit + any non refundable charges (if applicable)
112 to 60 days before departure	60% of invoiced charge
59 to 29 days before departure	90% of invoiced charge
28 days before departure up to the departure date	100% of invoiced charge

7.2 If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges.

7.3 A Passenger will not have a right to exclusive occupancy of a cabin with two or more berths unless any applicable single occupancy premium has been paid. In the event of a Passenger becoming a single occupant of such a cabin due to a cancellation, he/she will become liable to pay any applicable single occupancy premium. Passengers are advised that certain reasons for cancellation are covered by their travel insurance.

7.4 You can cancel your booking without paying cancellation charges if the performance of your holiday, or the carriage of passengers to your destination is significantly affected by unavoidable and extraordinary circumstances, see section 9. In such circumstances, we will arrange for your booking to be terminated and for you to receive a full refund. The Company will observe advice provided by the UK Foreign & Commonwealth Development Office.

8 CHANGES BY THE COMPANY

8.1 It is a term of your booking that the Company is able to make changes to any aspect of your booking. If the change is insignificant, the Company will ensure that you are notified about it. Examples of insignificant changes include alteration of your outward/return flights by less than 12 hours, changes to aircraft type, change of accommodation to another of the same or higher standard, changes of carriers.

8.2 If the majority of ports that the Company aims to visit during any one cruise have to be changed on Foreign Office advice before the cruise commences, the Company undertakes to offer Passengers an alternative cruise or refund of the cost of their cruise in full less any administration charges paid.

8.3 The Company and the Master of the ship are unable to guarantee that the ship will call at every advertised port or follow every part of the advertised route. They will at all times endeavour to maintain the advertised programme but reserve the right at their sole discretion to make any alternations they deem necessary.

8.4 The Company reserves the right at its sole and absolute discretion to use a substitute ship of similar standard to the original ship should it prove necessary to do so.

8.5 In addition to the rights of the Company, Aircraft and Ship's Captains always have the right at their absolute discretion to vary any planned routing without prior notice or consultation if they deem it necessary to do so in the interests of safety.

8.6 If for any reason details of a holiday have to be altered before departure the Company will notify the Lead Passenger as soon as possible.

8.7 The Company will not be held responsible for, nor have liability in respect of, delays caused by third parties during passage through sea areas controlled by vessel traffic schemes, canals, rivers or any other navigable waterways.

8.8 If the Company is constrained by circumstances beyond its control to alter significantly any of the main characteristics of the travel services that make up your package you will have the following rights: (1) accept the change; or (2) have a refund of all monies paid; or (3) accept an alternative holiday, where the Company offers one (any price difference if the alternative is of a lower value will be refunded, any price difference if the alternative is of a higher value will be payable by you). The Company will tell you the procedure for making your choice. Please read any notification of changes carefully and respond promptly as if you do not respond to the Company within the timescale given your booking may be cancelled.

8.9 If you choose to accept a refund the Company will pay compensation as detailed below except where the significant change is due to unavoidable and extraordinary circumstances (as per section 9.1)

The compensation the Company offers does not exclude you from claiming more if you are entitled to do so.

Period before departure in which we notify you	Amount you will receive from us
More than 70 days	NIL
30 - 70 days	£10 per person
15 - 29 days	£20 per person
14 days or less	£30 per person

Hebridean Island Cruises Limited Conditions of Business - continued

9 CANCELLATION BY THE COMPANY

9.1 The Company reserves the right at its sole and absolute discretion at any time to cancel, postpone or alter without prior notice or consultation any cruise in whole or in part. The Company will not cancel less than 17 weeks before your departure date, except for unavoidable and extraordinary circumstances, or failure by you to pay the final balance, or because the minimum number required for the holiday to go ahead hasn't been reached in accordance with section 9.2. Unavoidable and extraordinary circumstances means a situation beyond the Company's control, the consequences of which could not have been avoided even if all reasonable measures had been taken.

9.2 The Company reserves the right to cancel any holiday by giving written notice at least 8 weeks before departure if sales of that departure have not reached 70% of capacity.

9.3 If your holiday is cancelled in accordance with section 9.1 above you can either have a refund of all monies paid (less any administration charges) or accept an alternative holiday of comparable standard from us if the Company offers one and the Company will refund any price difference if the alternative is of a lower value (which must be accepted in writing within 14 days of the offer being made). Any alternative holiday selected that is of a higher value than the original one, the difference will be payable by you.

9.4 If, for any reasons under clause 9.1, the Company cancels a cruise after the scheduled departure date, it will return all Passengers as soon as practicable to the UK and make a proportional refund for any unused services, less any administration charges paid and any nonrecoverable expenses incurred.

9.5 In the event a refund is paid to you, the Company will pay compensation as detailed in section 8.9 above except where the cancellation is due to unavoidable and extraordinary circumstances (see section 9.1). The compensation that the Company offers does not exclude you from claiming more if you are entitled to do so.

10 MEDICAL, IMPAIRED MOBILITY AND OTHER CONDUCT

10.1 Passengers with disabilities or impaired mobility are required to advise the Company of full details of the extent of their disabilities and/or impaired mobility before booking (including requirements relating to accommodation, seating, required services and/or the need to bring medical equipment) so that the Company may advise Passengers on the suitability of any particular holiday. If the Company does not deem the holiday suitable to the Passenger's needs the Company shall, where possible, offer an acceptable alternative. Acting reasonably, if the Company is unable to properly accommodate your needs, it will not confirm your booking and/or if you did not give us full details at the time of booking, the Company will treat it as cancelled by you when the Company becomes aware of these details. We reserve the right to refuse embarkation in the event that we reasonably believe that an individual is not medically fit to travel or on the grounds of safety.

10.2 The Company reserves the right at any time to require any Passenger to produce medical evidence of fitness to travel including the submission of any required medical certificates.

10.3 Any Passenger boarding a ship at initial embarkation who has not filled in the required pre-boarding health declaration must inform the Company of any sickness and/or diarrhoea experienced less than 48 hours prior to embarkation. In the interest of Passenger's safety the Company reserves the right at its discretion, to refuse boarding. In such circumstances the Company shall not be liable to pay any compensation, nor shall Passengers have any further claim against the Company.

10.4 Passengers affected by a disability or medical condition must be self-sufficient or travel with a companion (at the Passenger's or companion's own cost) who can provide the necessary assistance at all times. At the point of embarkation, the Company reserves the right to refuse passage to any Passenger who had failed to notify the Company at the time of booking of any disabilities or the need for assistance and at least 48 hours before arrival or who, in the opinion of the Company is unfit to travel or who may constitute a danger to themselves or others whilst on board. Under those circumstances where no notice has been given Passengers will receive no refund of the cost of any part of the unused cruise package.

10.5 The Company will endeavour to carry Passengers of limited mobility if it has been notified of such limitations at the time of booking (and has been informed of any deterioration in condition or new conditions between booking and travelling) and the Company has agreed that the holiday is suitable taking into account all of the Passenger's medical needs.

10.6 Whilst the Company makes every effort to accommodate all Passengers' needs, Passengers using wheelchairs may have restricted access in certain areas of the ship due to a lack of lifts and may be unable to go ashore in certain ports, particularly those that require the use of tenders. Specific information can be provided prior to booking for particular holidays and ports.

10.7 The Company does not accept any responsibility for Passengers unable to travel, or who incur any other loss because they fail to comply with any health formalities. The Company takes no responsibility for Passengers denied embarkation and/ or disembarkation on medical grounds. Cancellation of any part of the holiday that arises due to health requirements will be subject to cancellation charges as set out in section 7.

10.8 Any cost or expense reasonably incurred by the Company for or on behalf of the Passenger in respect of any form of medical, dental or similar treatment, hotel, transportation, repatriation or any other expense shall be repayable by the Passenger to the Company irrespective of whether the sum is covered by the Passenger's travel insurance arrangements.

10.9 Unless approved by the Company in writing prior to departure, Passengers may not bring on board any controlled substances.

10.10 Passengers may not bring on board any prohibited substances, any animals or any goods of a flammable or dangerous nature. Doing so will render the passenger strictly liable to the Company for any injury, loss, damage or expense suffered by the Company as a result. The Passenger will also be personally liable for any statutory penalties.

10.11 Passengers are required at all times to follow the instructions of employees and crew regarding the use of ship's equipment

(including hand sanitisers) and general behaviour whilst on board and the Company will not be responsible for any consequential injury, illness, financial or other loss incurred by Passengers if they fail to comply with the instructions they are given.

10.12 The Master (or any employee or member of the crew authorised by the Master) will be entitled to search the cabin and/or personal luggage of any Passenger suspected of being in breach of these clauses. In addition, any employee or crew member will be entitled to enter a Passenger's cabin in order to carry out an inspection, or to undertake cleaning, maintenance or repair work.

10.13 The Company has the right to refuse or revoke passage to anyone who, in its judgment, is in a physical or mental condition unfit for travel, or who may require care beyond that which the vessel can provide and under such circumstances the Company will offer the Passenger no refund of any part of the cost of their unused cruise package.

10.14 If it appears that a Passenger's conduct, behaviour or health has or is likely to endanger the Passenger's own health or the health, safety or enjoyment of any other Passenger or crew or employee, or makes the Company liable for any significant unforeseen costs including medical treatment or repatriation, the Company and/or the Master reserve the right to take appropriate action and make appropriate charges. Actions may include disembarkation, confinement to a particular cabin or confinement to a hospital or similar institution at any port. If, under the terms of this clause, the Passenger's cruise is terminated the Company will offer the Passenger no refund for any unused part of their cruise package nor will the Company be liable for the cost of repatriating the Passenger.

10.15 The Company may invite various affinity groups of people with shared interests who choose to travel together onto a cruise. The Company does not envisage that this will materially affect the normal day to day operation of the ship but Passengers must accept that there may be occasions when certain facilities are unavailable whilst these groups are on board.

10.16 Should any Passenger have the misfortune to suffer illness, injury or death during the period of the cruise arising out of an activity that does not form part of the arrangement made by the Company, the Company will, where appropriate, provide any assistance it can to the affected Passenger, such assistance being limited to a maximum cost incurred by the Company of £5,000 per cabin.

11 COMPLAINTS

11.1 Any Passenger who encounters a problem during a cruise must immediately report it to the Chief Purser or a senior member of the crew on the ship and ensure that the issue is recorded in the ship's log together with any action taken to resolve it. If the matter cannot be resolved during the cruise, and the Passenger wishes to pursue a complaint, the Passenger must write to the Company's Customer Services Department at Kintail House, Carleton New Road, Skipton, North Yorkshire, BD23 2DE, within 28 days of final disembarkation.

11.2 As a Member of ABTA, membership number Y6406, the Company maintains a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If

we can't resolve your complaint, go to www.abta.com to use ABTA's simple procedure. Further information on the Code and ABTA's assistance in resolving disputes can be found on www.abta.com. You can also access the European Commission Online Dispute (ODR) Resolution platform at <http://ec.europa.eu/consumers/odr/>. This ODR platform is a means of notifying us of your complaint; it will not determine how your complaint should be resolved.

12 CONDITIONS OF CARRIAGE BY SEA

12.1 Travel on board the ship is subject to the shipping company's Conditions of Carriage some of which limit or exclude liability in accordance with international conventions. Copies of these conditions will be sent to Passengers with their travel documentation but they can be provided in advance upon request. They are also available on board the ship.

12.2 If for any reason despite the above paragraph the Company would be otherwise liable in connection with carriage by sea the provisions of the Athens Convention relating to the carriage of Passengers and their luggage by sea 1974 ("the Athens Convention") and any modification thereof which may be in force at the time, may be applicable to the contract. The Company draws each Passenger's attention to the fact that the Athens Convention in most cases limits the carrier's liability for death or personal injury or loss of or damage to luggage and makes special provision for valuables. The Athens Convention presumes that luggage has been delivered undamaged unless written notice is given to the carrier before or at the time of disembarkation or re-delivery or from the time when such re-delivery should have taken place. If and in so far as the Athens Convention is applicable to the contract, the Company shall be entitled to the benefit of all limitations, rights and immunities conferred by the Athens Convention. Any damages payable by the Company up to the Athens Convention Limits shall be reduced in proportion to any contributory negligence by the Passenger and by the maximum deductible specified in Article 8 (4) of the Athens Convention.

12.3 Where a cruise is performed on a ship not owned by the Company, Passengers agree that the Company shall at all times nevertheless be deemed a ship owner for the purposes of any relevant laws in force in any relevant jurisdiction and therefore be entitled to any limit to its liability.

13 THE COMPANY'S LIABILITY TO YOU

13.1 You must inform the Company without undue delay of any failure to perform or improper performance of the travel services included in your package. If any of the travel services included in your package are not performed in accordance with the contract, or are improperly performed, by the Company or the travel service suppliers, and this has affected the enjoyment of your travel arrangements, you may be entitled to an appropriate price reduction or compensation or both. We will not be liable where any failure to perform or improper performance of the travel services is due to: you or another member of your party; or a third party unconnected with the provision of the travel services in the package and is unforeseeable or unavoidable; or unavoidable and extraordinary circumstances, which means a situation beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken.

13.2 The Company's liability, except in cases involving death, injury or illness, shall be limited to a maximum of three times the cost of your travel arrangements. The Company's liability will also be limited in accordance with and/or in an identical manner to

a) The contractual terms of the companies that provide the travel services that make up your package. These terms are incorporated into this booking; and

b) Any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, which limit the amount of and conditions under which compensation can be claimed for death, injury, delay to passengers and loss, damage and delay to luggage. The Company is to be regarded as having all benefit of any limitation of the extent of or the conditions under which compensation is to be paid under these or any conventions.

13.3 You can ask for copies of the travel service contractual terms, or the international conventions, from www.citizensadvice.org.uk. Under EU law (Regulation 261/2004) you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details will be publicised at EU airports and available from airlines. However reimbursement in such cases will not automatically entitle you to a refund of your holiday cost from the Company. Your right to a refund and/or compensation from the Company is set out in these booking conditions. If any payments to you are due from the Company, any payment made to you by the airline or any other service provider will be deducted.

13.4 If it is impossible to ensure your return as scheduled due to unavoidable and extraordinary circumstances, the Company will bear the cost of necessary accommodation, if possible of equivalent category, for a maximum of three nights. The limit doesn't apply to persons with reduced mobility and any person accompanying them, pregnant women and unaccompanied minors, or persons in need of specific medical assistance, provided that you notified the Company of these needs at least 48 hours before the start of your holiday.

13.5 This entire section 13 does not apply to any separate contracts that you may enter into for excursions or activities whilst on holiday.

14 GUIDES AND GUEST SPEAKERS

14.1 Independent contractors retained by the Company, including but not limited to lecturers, guides, guest personalities, cruise hosts and entertainers are subject to change and/or cancellation without notice. The Company also retains the right to change any member of ship's crew previously advertised or disclosed (e.g. the ship's Master) without notice.

15 FINANCIAL PROTECTION

15.1 For flight-based holidays this is through our Air Travel Organiser's Licence number 11249 issued by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 0YR, UK, telephone 0333 103 6350, email claims@caa.co.uk. When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and

who to contact if things go wrong. We will provide you with the service listed on the ATOL Certificate (or a suitable alternative). In some cases, where we aren't able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

15.2 If we are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

15.3 When you buy a package holiday that doesn't include a flight, protection is provided by way of a bond held by ABTA Ltd, 30 Park Street, London SE1 9EQ (www.abta.com).

PHOTOGRAPHY CREDIT

We would like to thank Paul Heyes for permitting us to use his photography in the production of this Cruise Directory.

WHAT OUR GUESTS SAY ABOUT HEBRIDEAN RIVER CRUISES

"Both Hebridean and Royal Crown staff were approachable, friendly and attentive to all our needs in a discreet and professional manner."

"Shore excursions were well planned, informative and guides of a high standard."

"The all inclusive package works very well and takes the bother out of tipping and budgeting for drinks. The food was excellent all round."

"The Hebridean team is a credit to you and engenders a family atmosphere throughout."

"The quality, the hospitality and the care of all the staff on board was out of the top drawer, truly excellent."

"I enjoyed the most amazing holiday on the Royal Crown. The staff and amenities were excellent. I shall never forget my trip, thank you."

"A truly outstanding experience and we will make sure we spread the word about how great Hebridean is."



Royal Crown



HEBRIDEAN ISLAND CRUISES

WHEN YOU'RE READY - WE'LL BE HERE

Hebridean Princess

The Ultimate Escape from the Everyday World



- Multi award-winning cruise line
- 38 delightful itineraries including themed itineraries such as gardens, walking, golf, wildlife, food and drink
- Timeless elegance and a Country House atmosphere
- A maximum of 50 guests
- A guest to crew ratio of almost 1 to 1
- Genuinely fully-inclusive cruise fares
- Fine dining with locally sourced produce
- Individually designed double and single cabins
- Knowledgeable and experienced guides



2022 CRUISE DIRECTORY FEATURING

The Highlands and Islands of Scotland, England
Northern Ireland, Eire, Wales, Isle of Man
The Channel Islands, The Isles of Scilly
Northern France and Belgium

To request your copy and find out more please call **01756 704704**, email reservations@hebridean.co.uk or visit www.hebridean.co.uk
Alternatively, contact your preferred travel agent or cruise specialist.



2022 European River Cruise Calendar

Tulip Time in the Low Lands

5th to 12th April 2022 Amsterdam to Antwerp Pages 16-19

Flavours of the Low Countries

12th to 19th April 2022 Antwerp to Amsterdam Pages 20-23

Treasures of the Main and Rhine

9th to 17th May 2022 Amsterdam to Nuremberg Pages 24-27

Imperial Cities of the Danube

17th to 23rd May 2022 Nuremberg to Budapest Pages 28-31

Budapest to the Black Sea

23rd May to 1st June 2022 Budapest to Fetesti Page 32-35

Grand River Voyage I

Highlights of the Low Countries

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Grand River Voyage II

From the North Sea to the Black Sea

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Grand River Voyage III

Splendours of Europe

9th to 23rd May 2022 Amsterdam to Budapest Page 42-43

Grand River Voyage IV

From Bavaria to the Black Sea

17th May to 1st June 2022 Nuremberg to Fetesti Page 44-45

Answering your queries and making your reservation

Our reservations staff are available to help you from Monday to Friday 9.00am to 5.00pm. They can give detailed information on all aspects, including the various itineraries, cabins, food and travel arrangements to and from the ship.

CONTACT:

Telephone: 01756 704704

Email: reservations@hebridean.co.uk

Website: www.hebridean.co.uk

Alternatively, contact your preferred travel agent or cruise specialist.



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HEBRIDEAN ISLAND CRUISES

Hebridean Island Cruises Limited
Kintail House, Carleton New Road Skipton,
North Yorkshire BD23 2DE